

# OPERATION

## Using the Appliance

### Before Using the Appliance

- Read the Important Safety Instructions.
- Connect to the hot water supply only. The water supply temperature should be a minimum of 120°F (49°C) for better washing performance and shorter cycle time.
- Follow the instructions for loading the dishwasher to ensure effective cleaning.
- Remove insoluble items such as bones, toothpicks, and pieces of paper while loading the dishwasher.

### When Loading the dishwasher

- 1 Only load items that are dishwasher-safe.
- 2 Remove solid, burned-on scraps from dishes prior to loading in the dishwasher.
- 3 Place items with deep dish bottoms at an angle to help water run off and speed the drying process.

#### NOTE

- Do not load utensils that are not heat-resistant or have decorative metal trim.

### Quick Start

#### 1 Load the dishes

Scrape the dishes free of excess food, bones, and any other hard, non-soluble residue. Pull each rack out and load the dishes as described in this manual.

#### 2 Measure the detergent


Using the guidelines in this manual, fill the detergent cup with the recommended amount of detergent and close the lid. If a prewash is desired, the recess on top of the lid should also be filled with detergent.

#### 3 Close the door

#### 4 Turn on the dishwasher

To turn on the display panel, press the **Power** button.

#### 5 Check the Rinse Aid

The **Rinse Aid**  icon will flash if the level of rinse aid in the dishwasher is low. Add rinse aid if the level is low to maintain the effectiveness of the dry cycle.

#### 6 Select the cycle and options

Select the cycle and options that best fit the load by referring to the Cycle guide. The display will show the estimated time for the cycle and options selected.

#### 7 Operate the dishwasher

##### • Method 1

- Press the **Start** button and then close the door in less than four seconds to operate the dishwasher. If the door is not closed within four seconds, the white LED with time flashes, an audible tone is heard, and the cycle does not start.

##### • Method 2

- Close the door first and then press the **Start** button to operate the dishwasher.
- If the door is opened during the cycle, the dishwasher will stop. To resume the cycle, see methods 1 and 2 above.

#### NOTE

- If the door is opened during the cycle and is not closed within four seconds after selecting the **Start** button, or if the door is closed without pressing the **Start** button, the white LED with time flashes, an audible tone is heard, and the cycle does not start.

#### 8 End of cycle

When the cycle is complete, a chime will sound and the display will show **End** until the door is opened or **Power** is pressed. To save energy, press and hold **High Temp** for three seconds to set the End display to automatically turn off a few minutes after the cycle ends.

#### CAUTION

- Do not open the door during operation or immediately after it has completed the wash cycle as the steam build up may cause scalding as the door is opened.

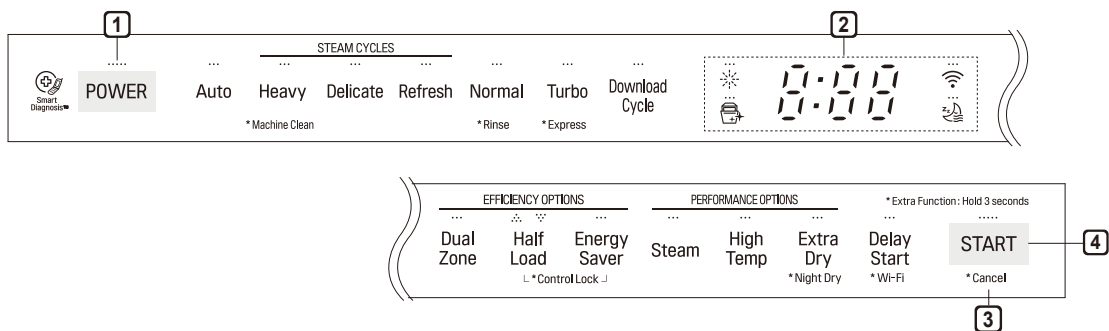
#### NOTE

- Empty the lower rack first and then the upper rack. This will avoid water dripping from the upper rack onto dishes in the lower rack.

### Auto-Off

The dishwasher automatically turns off after four minutes of inactivity if paused or if no cycle is started.

## Control Panel



### 1 Power

- Press the **Power** button to turn power on and off.
- After the cycle is complete, the power automatically turns off for purposes of safety and economy.
- If there is a power surge, power outage, or disruption of any kind, power is automatically turned off for safety.
- When power is connected again, it will turn on automatically and resume the cycle.

### 2 Display

- : **Digital Display**
  - The digital display on the control panel shows the ESTIMATED cycle time. When the cycle and options are selected, the display shows the total estimated time to complete those selections. During operation, the display shows the remaining estimated operating time.

#### NOTE

- The estimated time shown on the display does not include delay times for heating water, etc.
- If **Delay Start** is selected, the display shows the delay time in hours.
- Cycle time may vary depending on the soil level of your load.
- : **Control Lock**
  - The Control Lock feature helps prevent settings from being changed during a cycle. Selecting this feature locks all of the buttons, except for the **Power** button, on the control panel. This feature does not lock the door.
  - While a cycle is running, press and hold **Half Load** and **Energy Saver** simultaneously for three seconds to activate or deactivate Control Lock.
- To start a new cycle, deactivate Control Lock.

- : **Rinse Aid Icon**

- This icon illuminates when the rinse aid level is low. The LED automatically shuts off when the rinse aid is refilled or the level is set to 0.
- Refer to the Rinse Aid Dispenser Adjustment section.

- : **Machine Clean & Sanitized Icon**

- 1 **Machine Clean**
  - This cycle is for cleaning the inside of the dishwasher. Use the cycle without dishes in the machine. It eliminates residual soils, odor, white spots, and other dirt. Add citric acid or another cleaning agent for more effective results.
  - Press and hold **Heavy** for three seconds to activate.

#### NOTE

- This icon flashes during cycle setup every 30 cycles. To activate or deactivate the icon, press the **Delicate** button for three seconds.

- 2 **Sanitized (on some models)**

- If the Steam option is added to a cycle, this icon indicator stays lit at the end of the cycle if the dishes were properly sanitized.

- : **Wi-Fi**

- When the appliance is connected to the internet through a home Wi-Fi network, this icon illuminates.
- Press and hold **Delay Start** for approximately three seconds to connect to the network.



**3 Cancel**

- The drain pump activates and the cycle cancels. Once the dishwasher finishes draining, the power turns off.
- Press and hold **Start** for three seconds to activate.

**4 Start**

- To operate the machine, either press **Start** and close the door within four seconds or close the door and press **Start**.
- If **Start** button is not pressed to start the cycle, an alert will sound.

**Chime On/Off**

- To activate or deactivate the button sounds, press and hold **Dual Zone** and **Energy Saver** simultaneously for three seconds. The error alert sound cannot be turned off.

## Cycles

Select your desired cycle.

### Auto

This cycle senses the soil amount and soil toughness and is optimized to achieve the best cleaning.

### Heavy

This cycle is for heavily soiled dishes and dishes with hardened on soil. The Heavy cycle defaults to the strongest spray intensity and uses it to wash heavily soiled dishes.

- This cycle has the added power of steam.

### Delicate

Use this cycle to clean delicate items such as fine china and stemware.

- This cycle has the added power of steam.

### Refresh

This cycle freshens up and warms dishes that have been unused for a long time.

- Do not use detergent when using this cycle.

### Normal

This cycle is for moderately soiled, everyday loads. Select the **Night Dry** option if leaving dishes overnight. Press and hold **Extra Dry** for three seconds to activate Night Dry.

- After the cycle ends, the fan runs for an hour to help vent the warm, moist air in the tub. You can stop the fan by opening the door after the cycle ends.

### Turbo

This cycle will clean heavily soiled dishes in an hour using slightly more energy and water.

- This cycle does not have drying. Select the **Extra Dry** or **Night Dry** option or another cycle for better drying.

## Download Cycle

Use a dedicated cycle downloadable via Wi-Fi or NFC.

### NOTE

- Only the cycle code for the current Download cycle appears on the appliance. See the smartphone app for cycle codes, names, and more information about the available cycles.

- Default Cycle : P1. Pots & Pans

## Machine Clean

This cycle is for cleaning the inside of the dishwasher. Use the cycle without dishes in the machine. It eliminates residual soils, odor, white spots, and other dirt. Add citric acid or another cleaning agent for more effective results.

- Press and hold **Heavy** for three seconds to activate.

## Rinse

This cycle is a quick rinse for dishes that will not be washed immediately. The cycle rinses dishes that have excess soil to soften dried on residue. Rinsing the dishes helps prevent odors in the dishwasher. No detergent should be used.

- This cycle does not have drying.
- Press and hold **Normal** for three seconds to activate.

## Express

This cycle will quickly clean lightly soiled dishes. (Time : 34 minutes)

- This cycle does not have drying. Select the **Extra Dry** or **Night Dry** option or another cycle for better drying.
- Press and hold **Turbo** for three seconds to activate.



## Options

Select the desired cycle button and then select the options for that cycle.

### Dual Zone

This option automatically sets the spray intensity to soft for the upper spray arm and strong for the lower spray arm. Place heavily soiled dishes like plates and bowls in the lower rack and lightly soiled dishes like cups and small plates in the upper rack to get the best results.

### Half Load


This option washes intensively by selecting the upper or lower racks. For small loads, use just the upper or lower rack to save energy and time. By pressing the **Half Load** button, the settings ,  and the cancellation of the Half Load option are available.

### Energy Saver

This option saves energy by reducing the wash and rinse temperatures. Wash time is increased to maintain wash performance. Do not use this cycle with heavily soiled dishes.

### Steam

This option adds steam at the start of the cycle to improve wash performance.

If the Steam option is added to a cycle, the indicator  stays lit at the end of the cycle if the dishes were properly sanitized (on some models). If the dishwasher could not properly sanitize the dishes because the Steam option was not selected, the cycle was interrupted or the water could not be heated to the required temperature, the indicator will not light up at the end of the cycle. Open and close the door or press **POWER** to turn the indicator off.

#### NOTE

- This high temperature rinse sanitizes dishes and glassware in accordance with the NSF/ANSI Standard 184 for residential dishwashers. Certified residential dishwashers are not intended for use in licensed food establishments. Only sanitizing cycles have been designed to meet the requirements for soil removal and sanitization efficacy. There is no intention, either directly or indirectly, that all cycles on a certified machine have passed the sanitization performance test.

### High Temp

Raises the main wash temperature to improve cleaning.

### Extra Dry

Select the **Extra Dry** option for better drying performance. This option adds extra drying time to the cycle and raises the heated rinse temperature.

- When the rinse aid is empty, the **Extra Dry** option is selected automatically.

### Night Dry

Dishes are often left in the dishwasher overnight after the cycle ends. This can result in the steam inside the tub condensing on dishes, leaving them wet. The Night Dry option runs the ventilation fan periodically to help vent the steam from the tub.

- Press and hold **Extra Dry** for three seconds to activate.
- The **Night Dry** option is selected by default on all cycles for which it is available, except the Normal cycle.
- To add the **Night Dry** option to the Normal cycle, press and hold **Extra Dry** for 3 seconds

### Delay Start

The Delay Start feature delays the start of a selected cycle. Each time the **Delay Start** button is pressed, the delay time increases by an hour. The delay time can be set from 1 to 12 hours, in one-hour increments.

## Cycle/Option Guide

The cycle guide below shows the available options for each cycle.

Cycle		Auto	Heavy	Delicate	Refresh	Normal	Turbo	Express	Rinse	Machine Clean
<b>Soil Level</b>		all levels	heavy	light	light	all levels	heavy	light	light	
<b>*Water Usage</b>		13.8-24.5 L	26.9-32.0 L	19.7-24.8 L	7.8 L	9.2-25.9 L	27.5 L	20.4 L	6.8 L	12.3 L
		3.6-6.5 gal	7.1-8.4 gal	5.2-6.6 gal	2.1 gal	2.4-6.8 gal	7.3 gal	5.4 gal	1.8 gal	3.2 gal
<b>**Wash Time with Options (Mins.)</b>		89 - 226	140-224	95 - 148	59 - 79	98 - 215	59 - 121	34 - 103	12	82
<b>Available Options</b>	<b>Dual Zone</b>	<input type="radio"/>	<input type="radio"/>			<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
	<b>Half Load</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>				
	<b>***Energy Saver</b>	<input type="radio"/>		<input type="radio"/>		<input type="radio"/>				
	<b>High Temp</b>	<input type="radio"/>	<input type="radio"/>			<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
	<b>Steam</b>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>				
	<b>Extra Dry</b>	<input type="radio"/>	<input type="radio"/>	<input type="triangle"/>	<input type="triangle"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		
	<b>Night Dry</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="checkbox"/>	<input type="checkbox"/>		
	<b>Delay Start</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* Actual water consumption will vary depending on soil level and hardness of water.

\*\* The actual running time and cycle time displayed may change depending on options chosen, soil level, water temperature, and hardness of water. Therefore, display time and actual running time can be different.

\*\*\* Energy Saver cannot be used at the same time as Extra Dry or High Temp.

△ : Extra drying time only, no added high-temperature rinse.

□ : ON by default.

### NOTE

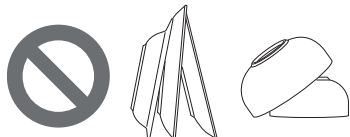
- Options are not available for Download Cycle.

## Loading the Dishwasher

The extra tall tub allows loading of dishes, pans, or other utensils up to 14" high.

For effective washing performance, always follow these instructions.

- Remove large particles of food debris from plates including bones etc. before loading.
- Soak items with burnt on food prior to loading in the dishwasher.
- Place deep pots or dishes upside down.
- Make sure that all items do not touch each other.



## Non-Dishwasher Safe Items

The combination of high water temperature and dishwasher detergents may damage certain items. Do not wash the following items in the dishwasher.

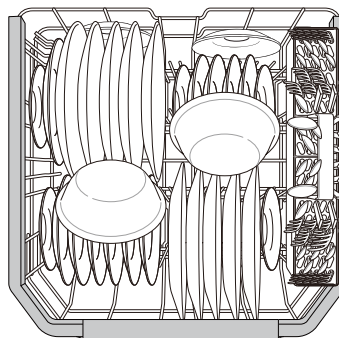
- Copper or anodised aluminium
- Hand painted silver or gold leaf crockery
- Wood or bone handled utensils
- Iron or non rust proof utensils
- Plastic items which are not dishwasher safe
- Expensive ware such as silver and dishes with golden rings
- Fragile item such as crystal glasses

### CAUTION

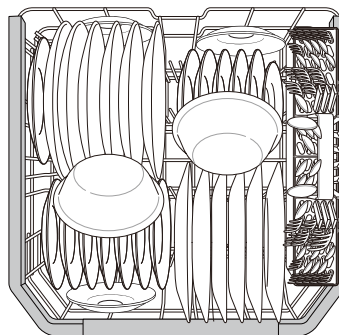
- Do not place pots or pans with plastic handles in the appliance as the handles may deteriorate due to the heat and detergent.
- Waterproof or long lasting lipstick smudges on glasses may not be removed during the wash.

## Loading the Lower Rack

### Loading 10 Place Settings



### Loading 12 Place Settings



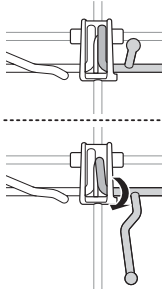
### Lower Rack Loading Tips:

- Plates should be positioned upright and facing the center of the rack and pots, pans and large dishes must be turned upside down.
- Load dinner plates, dishes, soup bowls etc. between the tines.
- Load cookie sheets, cake pans and other large items on the sides or back of the rack. Loading these items in the front of the dishwasher can prevent the water spray from reaching the detergent dispenser.
- Make sure that pot handles and other large items do not stop the rotation of the spray arms.
- The lower rack should not be used for small items such as cups, wine glasses, or small plates. These items should be loaded in the upper rack.
- Make sure that large items do not interfere with the rotation of the spray arms, and do not prevent the detergent dispenser from opening.

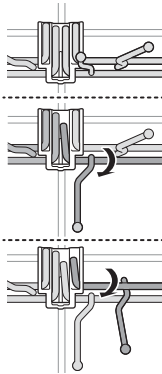
### Folding Down the Lower Tines

Fold tines down to fit larger dishes; pull tines back up to fit smaller dishes.

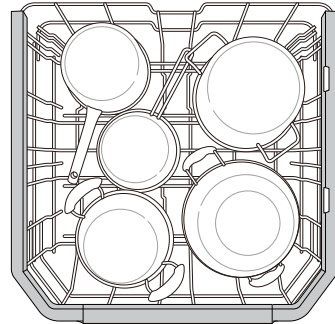
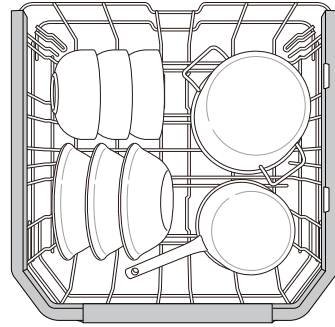
#### Case 1



#### Case 2



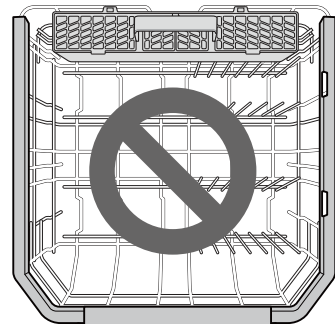
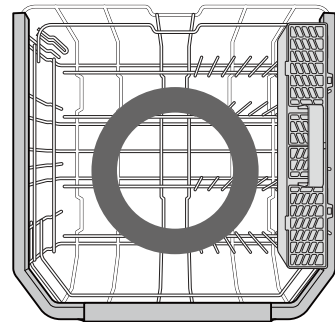
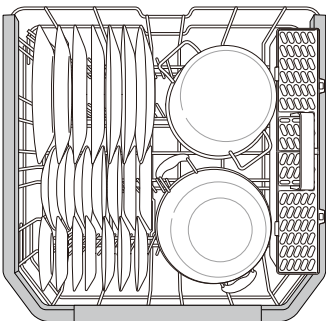
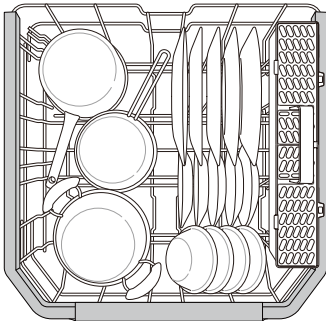
### Loading Pots & Bowls



#### NOTE

- The silverware basket ships installed at the back of the bottom rack. For best performance, install it along the right side as shown.

### Loading Dishes & Pots

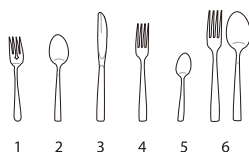
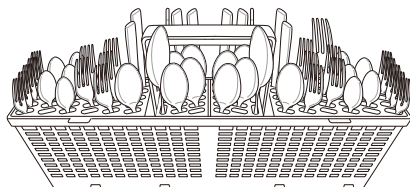
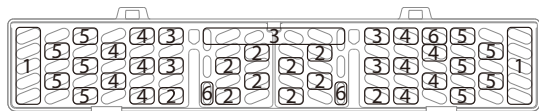




## Loading the Silverware Basket

The silverware basket has separators to avoid scratching and tarnishing of delicate silverware.

### Loading 10 Place Settings



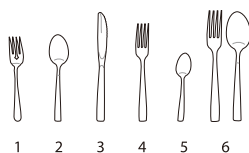
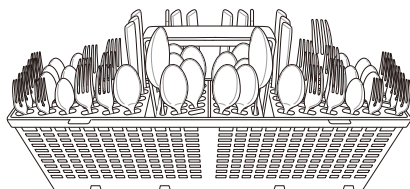
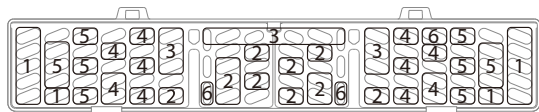
### Silverware Loading Tips:

- For best cleaning results, use the top separators in the basket when loading silverware. The separators will prevent nesting of silverware.
- Load sharp items, such as knives, pointing down.
- When unloading the dishwasher, it is best to start with the silverware basket. Doing so will prevent water droplets from falling on your silverware from the upper rack.

### **!** WARNING

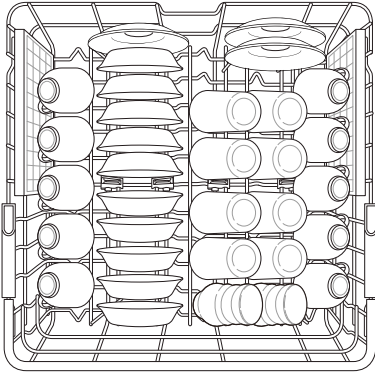
- Be careful when loading and unloading sharp items. Load sharp knives with the handles up to reduce the risk of personal injury.

### Loading 12 Place Settings

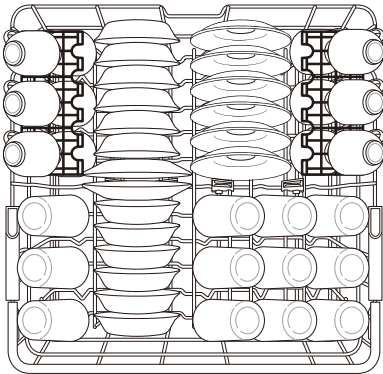


## Loading the Upper Rack

### Loading 10 Place Settings



### Loading 12 Place Settings

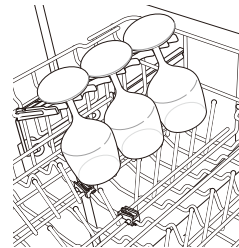


### Upper Rack Loading Tips:

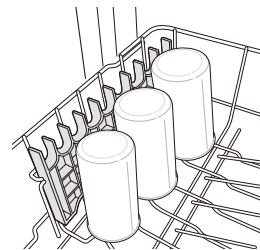
- Place cups and glasses in the rows between the rack tines. Placing them over the rack tines can lead to breakage and water spots.
- To avoid chipping, do not let stemware touch other items.
- Place items so that the open end faces down for cleaning and drying.
- Do not stack items on top of each other.
- Use the upper rack for small or delicate items such as small plates, cups, saucers, glasses, and dishwasher-safe plastic items.
- Cups, glasses, and bowls must be positioned upside down.
- Extra cups or cooking utensils can be laid on the fold down cup racks, which may also provide support for long-stemmed glasses.
- Make sure items do not interfere with the rotation of the spray arms above and below the upper rack.
- When loading larger items in the upper rack, such as wine glasses or taller cups, it may be necessary to remove the cutlery rack if one is present.

### Loading the Cup Rack (On Some Models)

Some models have cup racks that provide support for long-stemmed glasses.



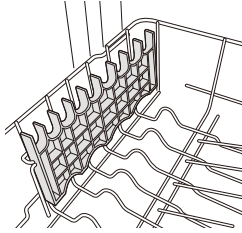
The cup racks can be folded up out of the way for tall glasses.



## Removing and Replacing Cup Racks (On Some Models)

The left and right cup racks are interchangeable and can be removed.

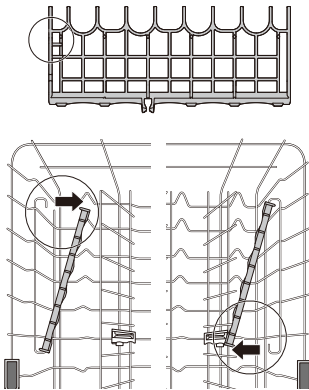
- 1 Slide cup rack down into its closed position.



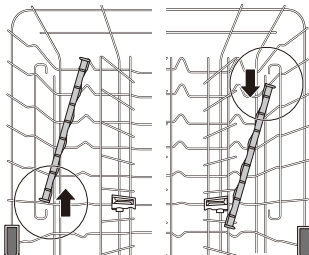
- 2 Locate assembly slot on cup rack and firmly pop rack off support bar on that side.

- The rack on the left pops free at the back. The rack on the right pops free at the front.

Assembly slot



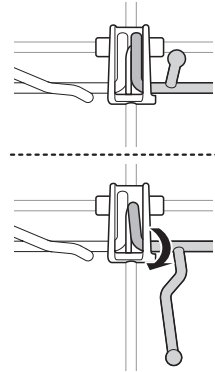
- 3 Slide cup rack off support bar on opposite side.



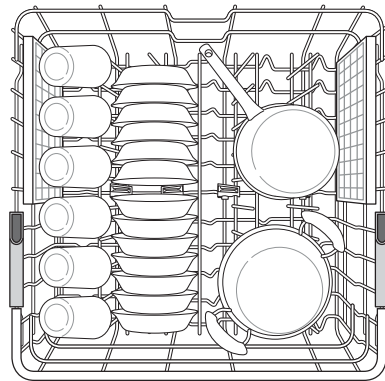
- 4 Reverse instructions to replace cup rack.

## Folding Down the Upper Tines

Fold tines down to fit larger dishes; pull tines back up to fit smaller dishes.



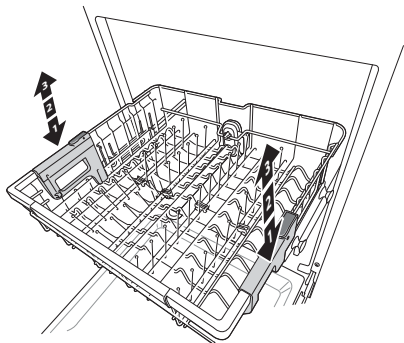
## Loading Dishes & Pots



## Height Adjustable Upper Rack

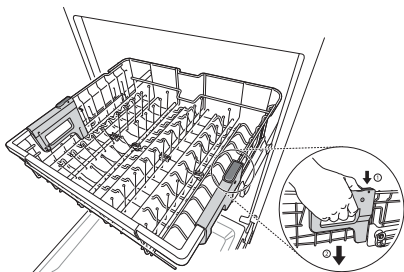
The upper rack adjusts up and down. Raise the upper rack to allow items up to 14" tall in the lower rack. Lower the upper rack to allow dishes up to 12" tall in the upper rack. The dishwasher ships with the upper rack raised.

There are three available positions for adjusting the height of the upper rack to create more space.



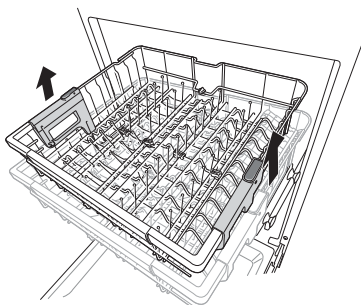
### Lowering the Rack:

Hold the rack at the center of each side to support its weight. Then, push the button on each side to release the rack and lower it to the lower position.



### Raising the Rack:

Lift the rack at the center of each side until the rack locks into place in the upper position. It is not necessary to lift the lock levers to raise the rack.

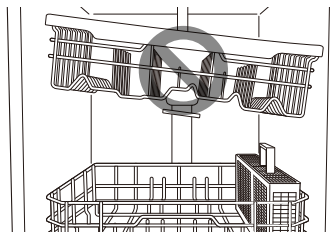


## ⚠ WARNING

- Before adjusting, ensure the rack is empty of all dishes. Otherwise dishes may get damaged or you may be injured.

### NOTE

- Raise the upper rack without pushing the buttons on each side. Pushing the buttons when raising the rack will prevent the rack from locking into position.
- To set the rack to the middle position, it may be easier to lower the rack all the way down and then raise each side of the rack individually until it clicks into place.
- Before pushing the upper rack into the dishwasher, ensure the rack height is the same on both sides. If the height is not the same on both sides, the dishwasher door will not shut and the upper spray arm will not connect to the water inlet.



There is a 24 <sup>5</sup>/<sub>16</sub> inch (56 mm) gain in height when the upper rack is moved to the lower position.

- After adjusting the rack levels, check that the spray arms are free to rotate.
- With the lower position of the upper rack, check if the bottom part of upper rack including spray arm is not disturbing items on the lower rack.
- When the upper rack is in the lower position, push in the upper rack first, and the lower rack later.
- Pull out the lower rack first, and the upper rack later.
- Raise the upper rack without pushing the buttons on each side. Pushing the buttons when raising the rack will prevent the rack from locking into position.
- To set the rack to the middle position, it may be easier to lower the rack all the way down and then raise each side of the rack individually until it clicks into place.

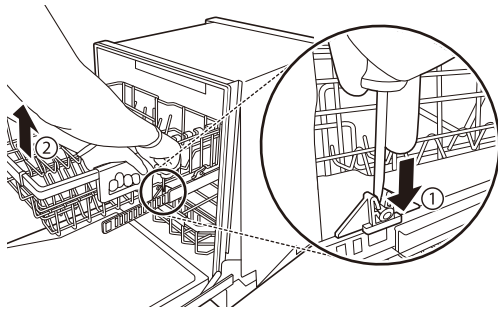
## Removing the Snap-In Gliding Upper Rack (On Some Models)

These instructions are for models with snap-in rack supports rather than wheeled rack supports.

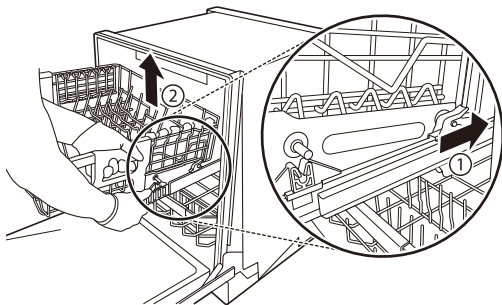
### ⚠ CAUTION

- The snap-in upper rack should only be removed for servicing. If you need to remove the rack, wear gloves and handle the screwdriver carefully to avoid personal injury or damage to the dishwasher.

- 1 Pull the upper rack out until it stops. Remove any contents from the rack.
- 2 To remove the front rack supports from the rails, push the front hooks open with a flat-blade screwdriver while pulling the front of the rack up to snap the front rack support out of the hooks. Repeat to snap the front support out on the opposite side.



- 3 To remove the back rack supports from the rails, hold a side rail with one hand, lift the front of the rack, and firmly push the rack back to snap the support out of the hooks in the rear. Repeat on the opposite side.



- 4 To replace the rack, place the back rack supports behind the rear hooks and pull the rack forward to snap the supports into the hooks. Then align the front rack supports with the front hooks and push the front of the rack down to snap the supports into the front hooks.

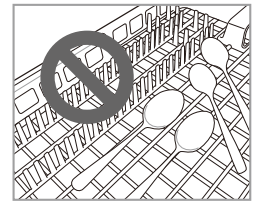
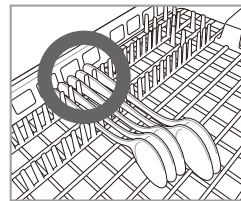
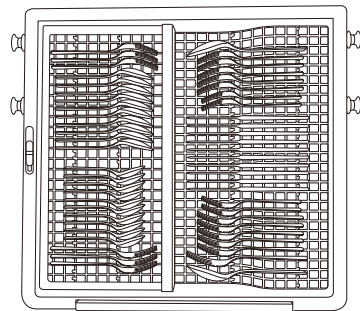
## Loading the Cutlery Rack (On Some Models)

The cutlery rack is best suited for flatware and most cooking or serving utensils. It can also fit small prep bowls and lids. The separators on the cutlery racks help keep flatware separated to avoid damage and improve cleaning.

### NOTE

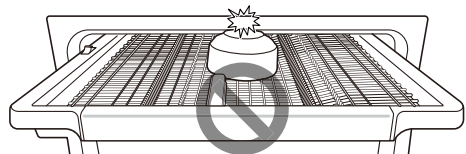
- For best cleaning performance, place flatware in the silverware baskets. Heavily soiled utensils or items with baked on foods should be placed in the middle rack or spoon basket for best performance.

## Loading 10 Place Settings



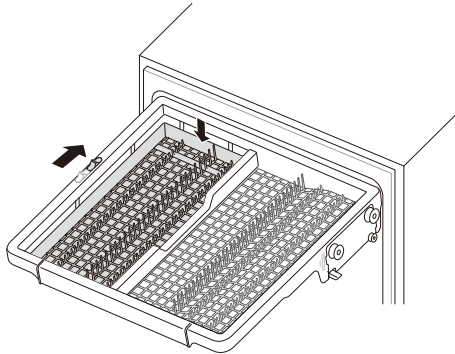
### ⚠ CAUTION

- Do not place bowls in the center of the cutlery rack. The door may not close properly, resulting in leakage.



## Height Adjustable Tray (On Some Models)

The tray on the left side can be adjusted to a high or low position to accommodate utensils or cutlery of different sizes. Remove dishes before adjusting the tray. Adjust the tray by sliding the lever.

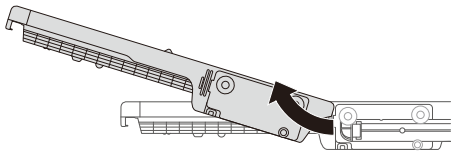


## Removing the Cutlery Rack

The entire cutlery rack can be removed if more space is needed on the upper rack for larger items.

Always remove the cutlery from the rack before removing the rack.

Pull the rack out to the end of the rails. Then, lift the front of the rack so that the rollers clear the stop on the end of the rail. The rack can now be slid forward and removed from the rails.



### **!** WARNING

- Be careful when loading and unloading items with sharp edges. Load sharp knives with the blade down to reduce the risk of injury.

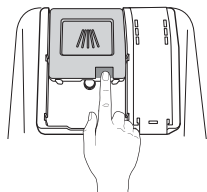


## Adding Cleaning Agents

### Adding Detergent to the Dispenser

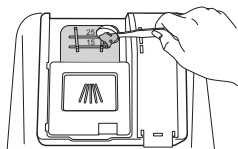
- Remove the label on the dispenser prior to running the dishwasher for the first time.
- The amount of detergent needed depends on the cycle, load size, and soil level of dishes.
- Put detergent into the detergent compartment before starting any cycle, except the Rinse cycle.

- 1** Push the button on the dispenser lid to open the cover.

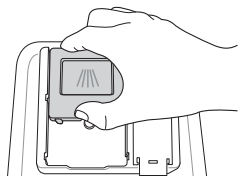


- 2** Add dishwashing detergent to the main wash compartment until the level is between the lines marked 15 and 25.

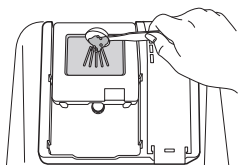
- Fill to over the 25 line for hard water or heavily soiled loads.
- Fill to the 15 line for soft water or lightly soiled loads.



- 3** Push the detergent lid to slide the lid closed until it clicks.



- 4** If a prewash is desired, fill the recessed prewash compartment area on the lid with detergent.



### ⚠ WARNING

- Dishwasher detergent and rinse aid contain chemical components, like all other household detergent. So, they must be kept out of the reach of children.

### ⚠ CAUTION

- Use only detergent intended for dishwashers. Incorrect detergent may cause the dishwasher to fill with suds during operation. Excess suds may reduce wash performance and may cause the dishwasher to leak.
- To avoid damaging the dispenser, do not pull up on the dispenser to close the dishwasher door.



### NOTE

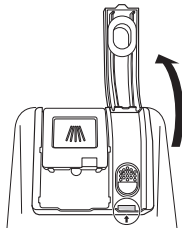
- After completion of the wash program, check whether the detergent was completely washed out.
- Some dishwasher detergent tablets may become stuck in the dispenser due to their excessive size. Tablets can be placed onto the base of the wash tub next to the filter before starting the cycle.
- Too much detergent can leave a film on dishes and in the dishwasher, resulting in poor wash performance.
- If dishwasher detergent tablets are used without liquid rinse aid, the dishes and dishwasher interior will have excessive moisture. Select the **Extra Dry** option for better drying performance.
- Using liquid rinse aid improves drying performance by allowing water to drain off of dishes after final rinse.
- Do not use detergent tablets for shorter wash cycles. The tablet may not dissolve completely, causing detergent residue on dishes and inefficient cleaning.
- Using a wash booster helps remove spots, residue, and the white film caused by hard water. It does not help remove excess detergent residue.

## Adding Rinse Aid to the Dispenser

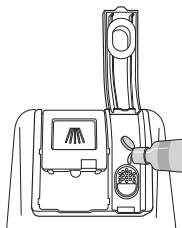
The **Rinse Aid** indicator appears in the display when more rinse aid is needed.

The use of rinse aid is recommended to prevent water spots on dishes and to enhance drying performance.

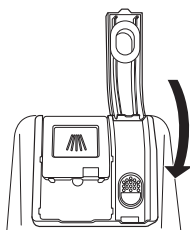
- 1 Open the rinse aid lid by lifting up the flap.



- 2 Add a liquid rinse aid to the maximum fill level. The rinse aid should be settled in the dispenser while filling, or air bubbles may result in poor drying performance. Avoid overfilling the dispenser.



- 3 Close the lid to lock the dispenser. Rinse aid is dispensed automatically during the final rinse cycle.



### NOTE

- Only use liquid rinse aid in the dishwasher.
- Do not overfill the rinse aid dispenser.
- Wipe off any spilled rinse aid around the dispenser.

## Rinse Aid Dispenser Adjustment

The dispenser has five adjustment levels. The dishwasher is programmed at the factory for a rinse aid dispenser level of 2. This can be checked and altered by using the buttons on the control panel.


- 1 Ensure the appliance is off.
- 2 Press **Dual Zone** and **Power** simultaneously to check the current setting.
- 3 Press **Delay Start** to change the rinse aid dispenser setting. Each press of the button changes the setting one step from L0 to L4.
- 4 Once the desired rinse aid dispenser setting is selected, press **Start** to save.

### NOTE

- Adjust the setting higher if you have hard water and notice calcium buildup on your dishes.
- Setting the rinse aid control too low will contribute to spotting and streaking on dishes and poor drying performance.
- Setting the control too high can cause foaming, which will cause poor wash performance.



## Refilling the Rinse Aid

How often the dispenser needs to be refilled depends on how often dishes are washed and the rinse aid setting used.

- The **Rinse Aid**  icon flashes when more rinse aid is needed, unless the rinse aid dispenser setting is set to L0.

# SMART FUNCTIONS

## LG ThinQ Application

- This feature is only available on models with the  or  logo.

The **LG ThinQ** application allows you to communicate with the appliance using a smartphone.

### LG ThinQ Application Features

#### Monitoring

Check the current status, cycle, options, running time and cycle end time for the appliance on a single screen.

#### Download Cycle

Download new and specialized cycles that are not included in the standard cycles on the appliance.

Appliances that have been successfully connected can download a variety of specialty cycles specific to the appliance.

Only one cycle can be stored on the appliance at a time.

Once cycle download is completed in the appliance, the appliance keeps the downloaded cycle until a new cycle is downloaded.

#### Machine Clean Coach

This function shows how many cycles remain before it is time to run the Machine Clean cycle.

#### Smart Diagnosis™

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

#### Settings

Set the Rinse Aid Dispenser Level, Machine Clean Reminder, Signal Level and Clean Indicator Light.

When the cycle is complete or the appliance has problems, you have the option of receiving push notifications on a smart phone.

#### Push Alerts

Turn on the **Push Alerts** to receive appliance status notifications.

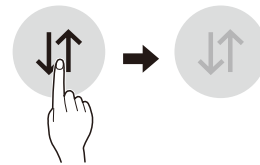
The notifications are triggered even if the **LG ThinQ** application is off.

#### NOTE

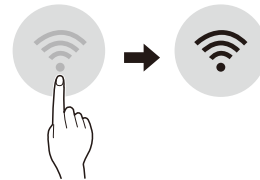
- If you change your wireless router, Internet service provider, or password, delete the connected appliance from the **LG ThinQ** application and connect it again.
- This information is current at the time of publication. The application is subject to change for product improvement purposes without notice to users.
- This feature is only available on some models.

### Before Using LG ThinQ Application


- 1 Use a smartphone to check the strength of the wireless router (Wi-Fi network) near the appliance.
  - If the distance between the appliance and the wireless router is too far, the signal becomes weak. It takes long time to register or fails to install the application.
- 2 Turn off the **Mobile data** or **Cellular Data** on your smartphone.



- 3 Connect your smartphone to the wireless router.



#### NOTE

- To verify the Wi-Fi connection, check that the **Wi-Fi**  icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your Internet service provider or refer to your wireless router manual.
- **LG ThinQ** is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The surrounding wireless environment can make the wireless network service run slowly.

- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The network connection may not work properly depending on the internet service provider.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- If the appliance cannot be registered due to problems with the wireless signal transmission, unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.
- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Change the security protocol (**WPA2** is recommended) and register the product again.

### Installing LG ThinQ Application

Search for the **LG ThinQ** application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

### Wireless LAN Module Specifications

<b>Model</b>	LCW-003
<b>Frequency Range</b>	2412 to 2462 MHz
<b>Output Power (Max)</b>	< 30 dBm

### FCC Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference and
- 2) This device must accept any interference received, including interference that may cause undesired operation of the device.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

### Industry Canada Statement (For transmitter module contained in this product)

This device contains licence-exempt transmitter(s)/ receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1) This device may not cause interference.
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

### IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

#### NOTE



- THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

### Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to [opensource@lge.com](mailto:opensource@lge.com). This offer is valid for three (3) years from the date on which you purchased the product.

## Smart Diagnosis™ Function

This feature is only available on models with the  or  logo.

Use this feature to help you diagnose and solve problems with your appliance.

#### NOTE

- For reasons not attributable to LGE's negligence, the service may not operate due to external factors such as, but not limited to, Wi-Fi unavailability, Wi-Fi disconnection, local app store policy, or app unavailability.
- The feature may be subject to change without prior notice and may have a different form depending on where you are located.

### Using LG ThinQ to Diagnose Issues

If you experience a problem with your Wi-Fi equipped appliance, it can transmit troubleshooting data to a smartphone using the **LG ThinQ** application.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions provided in the **LG ThinQ** application.

### Using Audible Diagnosis to Diagnose Issues

Follow the instructions below to use the audible diagnosis method.

- Launch the **LG ThinQ** application and select the **Smart Diagnosis** feature in the menu. Follow the instructions for audible diagnosis provided in the **LG ThinQ** application.
- 1 Hold the mouthpiece of your phone over the **Smart Diagnosis™** icon. Do not touch any other buttons.
  - 2 Press and hold **Download Cycle** until a countdown displays on the appliance.
  - 3 Keep the phone in place until the tone transmission has finished.
  - 4 Once the countdown is over and the tones have stopped, resume your conversation with the call center agent, who will then be able to assist you using the information transmitted for analysis.

#### NOTE

- For best results, do not move the phone while the tones are being transmitted.

# MAINTENANCE

To maintain performance and prevent trouble, it is important to check the outside and inside of the dishwasher, including filters and spray arms, at regular intervals.

## WARNING

- When cleaning the outside and inside of the dishwasher, do not use benzene or thinner. Otherwise, it may cause fire or explosion.
- To prevent injury during care and maintenance or cleaning, wear gloves and/or protective clothing.

## NOTE

- If you have not used the dishwasher for a long time, refresh the inside by running the Machine Clean cycle without detergent. When the cycle is finished, clean the inside and outside of the dishwasher according to the Maintenance instructions.

## Cleaning the Exterior

- Do not use scrub pads or abrasive cleaners on the exterior of the dishwasher.
- Most soil can be removed using a soft, damp cloth or sponge. A mild soap can be used to help release stubborn soil. Rinse and wipe dry with a soft cloth after cleaning.
- Stainless steel surfaces can be polished using a stainless steel cleaner. Follow the instructions on the cleaner, and wipe in the direction of the grain.

## CAUTION

- If cooking oil is spilled on the exterior of the product, wipe it off immediately. Do not clean the exterior of the product with cleaners which contain alcohol, thinners, bleach, benzene, flammable liquids, or abrasives. These substances may discolor or damage the appliance.

## Cleaning the Interior

- Clean the interior of the dishwasher periodically with a soft, damp cloth or sponge to remove food and dirt particles.
- To remove white spots and odor from inside the dishwasher, run an empty cycle, without detergent, with one cup of white vinegar in a dishwasher safe glass or bowl placed on the upper rack. (Vinegar is an acid and with constant use it could damage the appliance.)
- Using **Machine Clean**
  - Run the **Machine Clean** cycle once a month or after every 30 cycles to eliminate residual soil, odor, white spots and other dirt inside the appliance.
    1. Remove all dishes from the appliance.
    2. Add 3 tbsp. (40 g) of citric acid to the detergent dispenser or follow the manufacturer's instructions if using a dishwasher cleaning agent. Do not use dishwasher detergent.
    3. Press and hold **Heavy** for 3 seconds to select the **Machine Clean** cycle.
    4. Press **Start**.

## Seasonal Maintenance and Storage

- If you will be absent for an extended period of time during warmer months, close the water valve and disconnect the power supply line, or turn off the circuit breaker. Clean the filter, tub and dispenser to prevent odor.
- If you will be absent for an extended period of time during colder months and there is a possibility of freezing temperatures, winterize the water supply lines and the dishwasher itself. Winterization must be performed by qualified service personnel.

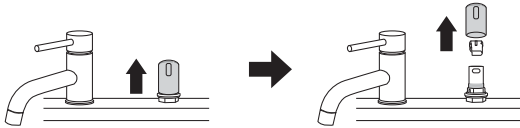


## Clogged Drain Air Gap or In-Sink Disposal

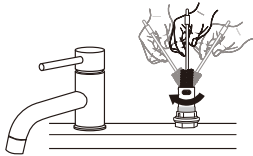
Check the drain air gap or in-sink disposal if the dishwasher is not draining well.

### Cleaning the Air Gap

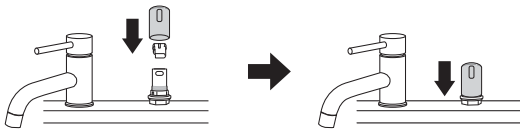
- 1 Turn off the dishwasher.
- 2 Remove the air gap cover and the plastic cap underneath it.



- 3 Clean out any debris with a toothpick or brush.



- 4 Replace the plastic cap and air gap cover.



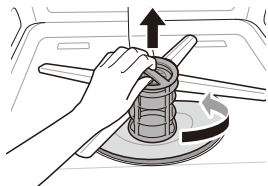
#### NOTE

- The drain air gap and disposal are external plumbing devices that are not part of the dishwasher.
- The warranty provided with the dishwasher does not cover service costs directly associated with the cleaning or repair of the external drain air gap and disposal.

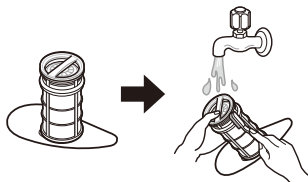
## Cleaning the Filters

- 1 Remove the lower rack and position the bottom spray arm so a wider vee is open to the front.
- 2 Turn the inner filter counter-clockwise and take out the assembled inner filter and stainless steel filter.

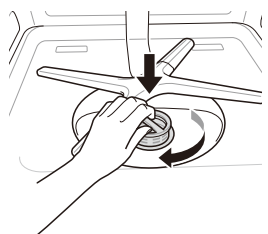
With the filters removed, check the sump opening and remove any foreign materials, if needed.



- 3 Clean the filters with a soft brush under running water. Reassemble the filters before reinstalling them.



- 4 To replace the assembled filters, position the spray arm so the wider vee is toward the front. Fit the filters back into the filter holder and secure them by turning the inner filter clockwise until it clicks into place.



### ⚠ WARNING

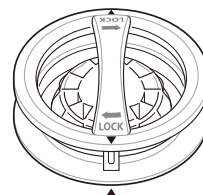
- Be cautious of sharp edges when handling the stainless steel filter.

### ⚠ CAUTION

- Remove food residue caught in filters to prevent the build up of odor-causing bacteria and possible drainage problems.

### NOTE

- For best wash performance, clean the filter after each load. If food debris remains in the filter, it may cause an odor.
- In areas with hard water, clean the filter at least once a month with a soft brush.
- Clean the filters using non-abrasive materials and warm running water.
- Make sure the filter is assembled correctly before starting a cycle. When assembling, rotate it firmly until it clicks.



## Recommended Filter Cleaning Schedule

Number of Loads Per Week	If you wash dishes before loading	If you scrape and rinse dishes before loading	If you only scrape dishes before loading	If you do not scrape or rinse dishes before loading
1-3	Every 6 months	Once a year	Four times a year	Once a month
4-7	Every 6 months	Once a year	Four times a year	Twice a month (every 15 days)
8-12	Every 6 months	Every 6 months	Every 1.5 months	Every week
13-14	Every 6 months	Every 6 months	Every 1.5 months	Twice a week

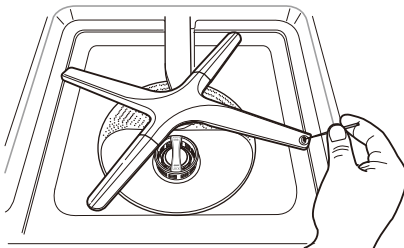
## Cleaning the Spray Arms

If the spray arm holes are blocked by any food residue, dishes may not be cleaned well due to improper water spray.

It is recommended that the spray arms be cleaned once every two weeks.

### Cleaning the Lower Spray Arm

- 1 Make sure that the water jet holes are not blocked by food particles.
- 2 If any food residue blocks the spray arm holes, remove it with a pin or any sharp tool.

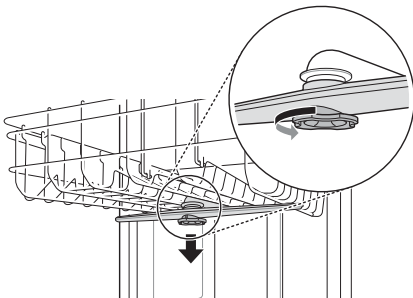


### CAUTION

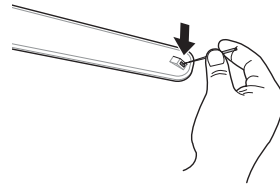
- To avoid breaking the rolling spray arm sections, do not pull or manually rotate them.

### Cleaning the Upper Spray Arm

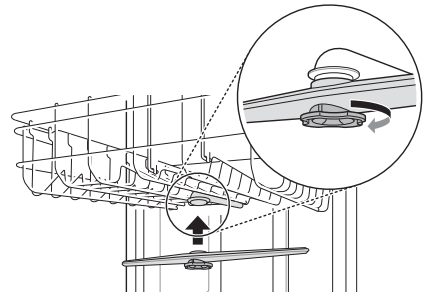
- 1 Pull the upper rack forward. Make sure that the water jet holes are not blocked by food particles.
- 2 When cleaning is necessary, remove the upper spray arm by turning the nut on the bottom of the spray arm  $\frac{1}{8}$  turn counter-clockwise and pulling down.



- 3 Remove food particles by rinsing or shaking the spray arm.
- 4 If any food residue blocks the spray arm holes, remove it with a pin or any sharp tool.



- 5 After removing the food residue, clean the spray arms holes under running water.
- 6 After cleaning the upper spray arm, press it up into place. Turn the nut  $\frac{1}{8}$  turn clockwise to make sure that the nut locks back into place.



- 7 After assembly, check whether the spray arms rotate freely.

# TROUBLESHOOTING

## FAQs: Frequently Asked Questions

**Q: Does this dishwasher require a rinse aid to be used?**

A: Rinse aid is strongly recommended to enhance the drying performance of the dishwasher. In order to be more energy efficient, the hybrid drying system does not use a heating element to assist in drying, so a rinse aid plays an integral role in the drying process. If a rinse aid is not used, water may remain on the dishes and the tub. Rinse aid helps to ensure that the majority of the water has been sheeted off of the dishes at the end of the rinse and that the load is ready for the dry cycle.

**Q: What can be done if my dishes have a cloudy, white film on them after a wash?**

A: The cloudy film is usually caused by minerals in the water reacting with the dishwasher detergent. First, be certain not to use too much detergent. Refer to Adding Detergent to the Dispenser section for recommended detergent amounts. Add an extra rinse to the cycle. LG Dishwashers use less water than traditional dishwashers, so adding an extra rinse aids in rinsing the film away. If the water supply is hard, it may be necessary to add a performance booster that addresses the hard water condition.

**Q: How do I remove white film on the tub?**

A: Measure 3 tbsp. (40 g) of citric acid powder and use it to fill the main detergent compartment. Run a **Machine Clean** cycle. Do not use detergent.

**Q: What steps can I take to improve drying results?**

A: Drying performance is directly affected by the amount of heat that remains in the tub after the heated rinse is performed. If your dishwasher is far away from your home's hot water heater, it may be necessary to run the hot water tap in the sink before starting a wash cycle, to ensure that cool water is purged from the hot water lines. This will ensure your dishwasher has a consistent supply of hot water from start to finish. Using the High Temp setting also aids in keeping the inner drum temperature and dishes hotter before drying begins.

LG dishwashers are designed to be used in conjunction with a rinse aid. Using a rinse aid will maximize the amount of water that has already been sheeted away from the dishes before the dry cycle begins. If a rinse aid is used and the performance still needs a boost, adjust the amount of rinse aid used. 2 is the default setting, but if necessary set the level to 3 so more rinse aid is used.

Water tends to bead rather than sheet off plastic and nonstick surfaces, making them more difficult to dry. If washing plastic items in a Normal cycle, select the **Extra Dry** or **Night Dry** option or both for better drying results. When the rinse aid is empty, the **Extra Dry** option is selected automatically.

Allow the dishwasher to completely finish the dry cycle before opening the door. If the door is opened in the middle of the dry cycle, the heat that is necessary for the hybrid dry system to work will escape. This will cause all of the dishes inside to remain wet once the cycle finishes.

**Q: What is the hybrid drying system?**

A: The dishwasher does not rely on a heating element for the drying process; instead, it relies on the heat that is retained by the dishes and the tub during the wash and rinse cycles to turn the moisture in the tub into humidity.

Warm, moist air in the dishwasher is then pulled into a condensing duct in the door by a fan. The air then cools, which causes the humidity to condense. Room temperature air is also drawn into the duct to help the air cool down faster. When this moisture condenses into a liquid, it is drained out.

**NOTE**

- Rinse aid is required to enhance the drying performance. If no rinse aid is used, water may remain on the dishes and the tub.

**Q: Why am I hearing a whistling sound from the dishwasher?**

A: It is important to determine the duration of the noise and when it happens (what part of the cycle). When water is drawn into the dishwasher, a whistling noise can be heard. This is normal. If the water pressure is too high, it will be louder, so it may be necessary to adjust the water valve to lower the pressure if the noise is too loud.

**Q: What kinds of dishes can be placed in the dishwasher?**

A: Ensure that the dishes you place in the dishwasher are dishwasher safe. Plastic dishware will not dry as effectively as glass and metal dishware. Plastic items do not retain heat as well as glass and metal dishware. Plastic cups and dishes may require some hand drying before being put away at the end of the cycle.

**Q: Can I perform a drain only cycle?**

A: To drain standing water, press and hold **Start** for three seconds until the cycle stops. Once the dishwasher finishes draining, the power turns off.

**Q: Why does my dishwasher continuously chime if I open the door during a cycle or right after the cycle has finished?**

A: This is normal. The dishwasher is letting you know that the interior temperatures of the unit are hot and to use caution when placing your hands inside. Once the unit has cooled down, the chiming will stop.

**Q: What is Control Lock and how is it activated?**

A: **Control Lock** is a feature that prevents the controls from being changed during the cycle. It does not prevent the door from being opened or the unit from being powered off. To activate or deactivate, press and hold **Half Load** and **Energy Saver** simultaneously for three seconds.

**Q: Can I add an extension to the drain hose?**

A: If an extension drain hose is required, use  $\frac{5}{8}$ " or  $\frac{7}{8}$ " inside diameter, 2-3 ft. length hose and a coupler for connecting the two hose ends.

**Q: An LED is blinking, the machine is chiming, and the dishwasher won't start. What is wrong with the dishwasher?**

A: This is a safety feature. The door must be closed within four seconds of pressing the **Start** button. If the door is not closed within four seconds, an LED flashes, an audible alert sounds, and the dishwasher does not operate. To start the dishwasher, open the door and either close the door and press **Start** (front controls) or press **Start** and close the door within four seconds (top controls).

**Q: Before loading dishes, should I pre-rinse dishes?**

A: No, you don't need to pre-rinse the dishes before loading especially if using the Normal and Auto cycles. The dishwasher washes dishes clean without pre-rinsing.

## User Support Videos

For further assistance, there are videos and tutorials available through the LG.com website.

- 1 On the [www.lg.com/us](http://www.lg.com/us) home page, click on the Support menu tab to bring up the menu selections. Select **Video Tutorials**.
- 2 Select a product category and then pick a topic or search a keyword.



Scan this QR code to quickly access the video search page on the LG website.



## Before Calling for Service







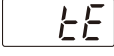


The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service.

Problem	Possible Cause & Solution
Dishwasher will not operate.	<b>Start button is not pressed.</b> <ul style="list-style-type: none"> <li>• Press the Start button.</li> </ul>
	<b>Door is not completely closed.</b> <ul style="list-style-type: none"> <li>• Make sure that the door is completely closed and latched.</li> </ul>
	<b>Power supply or power supply line is not connected.</b> <ul style="list-style-type: none"> <li>• Connect the power supply or power supply line properly.</li> </ul>
	<b>Fuse is blown or circuit breaker tripped.</b> <ul style="list-style-type: none"> <li>• Replace the fuse or reset the circuit breaker.</li> </ul>
	<b>Control Lock is activated.</b> <ul style="list-style-type: none"> <li>• Deactivate Control Lock.</li> </ul>
Dishwasher operates too long.	<b>Dishwasher is connected to cold water.</b> <ul style="list-style-type: none"> <li>• Check the water supply connection or water heater setting. (Heating cold water takes longer.)</li> </ul>
Odor	<b>The previous cycle was stopped before completion and residual water remains in the dishwasher.</b> <ul style="list-style-type: none"> <li>• Turn on the power, run the Cancel cycle option to remove the residual water, then run the Turbo cycle using detergent but with the dishwasher empty.</li> </ul>
	<b>There is food in the bottom of the unit or in the filter.</b> <ul style="list-style-type: none"> <li>• Clean the filter and the interior according to the Maintenance section of the owner's manual.</li> </ul>
	<b>Unwashed dishes are left in the unit for a long time.</b> <ul style="list-style-type: none"> <li>• Cycle with one cup of white vinegar in a dishwasher safe glass or bowl placed on the upper rack. (Vinegar is an acid, and with constant use it could damage your appliance.)</li> </ul>
Water remains in tub after completion of cycle.	<b>Drain hose is kinked or clogged.</b> <ul style="list-style-type: none"> <li>• Adjust hose or clear blockage.</li> </ul>
Food soil remains on dishes.	<b>Improper cycle selection.</b> <ul style="list-style-type: none"> <li>• Select correct cycle based on soil level and type of dishware being washed.</li> </ul>
	<b>Water temperature is too low.</b> <ul style="list-style-type: none"> <li>• Check water supply connection or water heater setting.</li> </ul>
	<b>Dishwashing detergent was not used.</b> <ul style="list-style-type: none"> <li>• Use recommended detergent.</li> </ul>
	<b>Low inlet water pressure.</b> <ul style="list-style-type: none"> <li>• Water pressure should be between 20 and 80 psi.</li> </ul>
	<b>Water jet holes on spray arms blocked.</b> <ul style="list-style-type: none"> <li>• Clean the spray arms.</li> </ul>
	<b>Improper loading of dishes.</b> <ul style="list-style-type: none"> <li>• Make sure dishes do not block spray arm rotation or interfere with detergent dispenser.</li> </ul>
	<b>Filters are clogged.</b> <ul style="list-style-type: none"> <li>• Clean filters.</li> </ul>

Problem	Possible Cause & Solution
Cloudiness on glassware.	<b>Combination of excessive detergent and hard water.</b> <ul style="list-style-type: none"> <li>• Use less detergent and use a rinse aid to minimize the problem.</li> </ul>
Black or gray marks on dishes.	<b>Aluminum items rubbing dishes during cycle.</b> <ul style="list-style-type: none"> <li>• Reposition the dishes.</li> </ul>
Yellow or brown film on inside surfaces of dishwasher.	<b>Coffee or tea stains.</b> <ul style="list-style-type: none"> <li>• Eliminate the stain by using a stain removal product.</li> </ul>
Spots and filming on dishes.	<b>Low water temperature.</b> <ul style="list-style-type: none"> <li>• Water supply should be at least 120 °F for best wash performance.</li> </ul>
	<b>Overloading.</b> <ul style="list-style-type: none"> <li>• Do not overload the dishwasher.</li> </ul>
	<b>Improper loading.</b> <ul style="list-style-type: none"> <li>• See the Operation section.</li> </ul>
	<b>Insufficient water pressure.</b> <ul style="list-style-type: none"> <li>• Water pressure should be between 20 and 80 psi.</li> </ul>
	<b>Insufficient detergent.</b> <ul style="list-style-type: none"> <li>• Add the recommended amount of detergent. See the Operation section.</li> </ul>
	<b>Rinse aid dispenser is empty.</b> <ul style="list-style-type: none"> <li>• Refill rinse aid dispenser.</li> </ul>
	<b>Hard water buildup in the tub.</b> <ul style="list-style-type: none"> <li>• Remove all dishes, silverware and silverware holder from dishwasher. Only racks should remain in tub. For best results, use citric acid powder (can be found in canning sections of most grocery stores or online). Measure 3 tablespoons (40 g) of citric acid powder. Fill main wash compartment with measured powder. If you cannot find citric acid powder, pour approximately one cup (200-300 mL) of white vinegar into shallow bowl and place in upper rack. Run Machine Clean cycle. Do not use detergent.</li> </ul>
Noise	<b>Some level of noise is normal during operation.</b> <ul style="list-style-type: none"> <li>• Detergent cover opening.</li> <li>• Drain pump at the beginning of drain cycle.</li> </ul>
	<b>The dishwasher is not level.</b> <ul style="list-style-type: none"> <li>• Adjust leveling feet.</li> </ul>
	<b>Nozzle arm knocking against dishes.</b> <ul style="list-style-type: none"> <li>• Reposition the dishes.</li> </ul>
Dishes don't dry.	<b>Rinse agent dispenser empty.</b> <ul style="list-style-type: none"> <li>• Check and refill the rinse agent dispenser if empty.</li> </ul>
Lamps do not illuminate.	<b>Power is not connected.</b> <ul style="list-style-type: none"> <li>• Connect power supply.</li> </ul>
Spray arms do not rotate smoothly.	<b>Holes of spray arms are blocked by food particles.</b> <ul style="list-style-type: none"> <li>• Clean the holes of spray arms.</li> </ul>
Upper rack is crooked.	<b>Rack is poorly adjusted.</b> <ul style="list-style-type: none"> <li>• See the Height Adjustable Upper Rack section.</li> </ul>
Dishwasher continuously chimes when the door is opened, during or right after a cycle has completed.	<b>This is a safety measure. Contact with escaping steam or the hot contents of the dishwasher could result in injury.</b> <ul style="list-style-type: none"> <li>• Close the door until the dishwasher and dishes have cooled down. The chiming will stop if the door is closed or the interior temperature has cooled.</li> </ul>
Door does not close completely.	<b>Cutlery rack is not properly loaded.</b> <ul style="list-style-type: none"> <li>• Push the door handle to close the door properly until it clicks.</li> </ul>

Problem	Possible Cause & Solution
Dishwasher chimes if panel is touched during operation.	<p><b>Bumping into or touching the control panel during operation may result in a disabled button sound. Only the Power, Start, and Control Lock buttons are enabled during operation to prevent cycle settings from being changed inadvertently.</b></p> <ul style="list-style-type: none"> <li>• Button sounds can be turned off by pressing and holding <b>Half Load</b> for three seconds.</li> <li>• The end of cycle chime and safety alert sounds will still sound.</li> </ul>
Dishwasher did not finish cycle.	<p><b>Door was opened during cycle.</b></p> <ul style="list-style-type: none"> <li>• If the door is opened during a cycle, the Start key must be pressed within 4 minutes or the machine turns off and all settings are lost.</li> </ul>
Leaking in front of unit	<p><b>Dishwasher not leveled properly.</b></p> <ul style="list-style-type: none"> <li>• Verify the unit is level from side to side and from front to back. See leveling instructions in the Installation section.</li> </ul>
	<p><b>Wrong detergent used.</b></p> <ul style="list-style-type: none"> <li>• If excessive sudsing is causing the leak, allow the foam to subside for 24 hours then clean the inside of the tub with milk.</li> </ul>
Your home appliance and smartphone is not connected to the Wi-Fi network.	<p><b>The password for the Wi-Fi that you are trying to connect to is incorrect.</b></p> <ul style="list-style-type: none"> <li>• Find the Wi-Fi network connected to your smartphone and remove it, then register your appliance on LG ThinQ.</li> </ul>
	<p><b>Mobile data for your smartphone is turned on.</b></p> <ul style="list-style-type: none"> <li>• Turn off the <b>Mobile data</b> of your smartphone and register the appliance using the Wi-Fi network.</li> </ul>
	<p><b>The wireless network name (SSID) is set incorrectly.</b></p> <ul style="list-style-type: none"> <li>• The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)</li> </ul>
	<p><b>The router frequency is not 2.4 GHz.</b></p> <ul style="list-style-type: none"> <li>• Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.</li> </ul>
	<p><b>The distance between the appliance and the router is too far.</b></p> <ul style="list-style-type: none"> <li>• If the distance between the appliance and the router is too far, the signal may be weak and the connection may not be configured correctly. Move the location of the router so that it is closer to the appliance.</li> </ul>
P1, P2, P3, or P4 appears in display.	<p><b>The Download cycle is selected.</b></p> <ul style="list-style-type: none"> <li>• This is not an error code. This code indicates the current Download cycle.</li> </ul>
n:#, U:#, d:#, t# appears in display. (# = a number)	<p><b>Test mode is selected.</b></p> <ul style="list-style-type: none"> <li>• This is not an error code. This code is used when testing the dishwasher. Power the unit off and on and the code will disappear.</li> </ul>
L0, L1, L2, L3 or L4 appears in display.	<p><b>Rinse Aid Level setting mode is selected.</b></p> <ul style="list-style-type: none"> <li>• This is not an error code. This code indicates the current rinse aid level. For more information, refer to the Adding Cleaning Agents section.</li> </ul>
CL appears in display.	<p><b>Control Lock is activated.</b></p> <ul style="list-style-type: none"> <li>• This is not an error code. This code indicates that the control lock is activated. Press and hold <b>Half Load</b> and <b>Energy Saver</b> simultaneously for three seconds.</li> </ul>

## Error Codes

Problem	Possible Cause & Solution
	<b>Water inlet problem.</b> <ul style="list-style-type: none"> <li>• Check for a clogged, kinked or frozen water inlet hose.</li> <li>• Check water supply.</li> </ul>
	<b>Drainage Problem.</b> <ul style="list-style-type: none"> <li>• Check for a clogged, kinked or frozen water drain hose.</li> </ul> <b>Air gap or disposal is clogged.</b> <ul style="list-style-type: none"> <li>• Clean air gap or disposal.</li> </ul> <b>Filters are clogged.</b> <ul style="list-style-type: none"> <li>• Clean Filters.</li> </ul>
	<b>Overdosing caused by improper detergent, such as liquid dish soap</b> <ul style="list-style-type: none"> <li>• Do not use hand dishwashing liquids. Only use detergents which are designed for use in automatic dishwashers.</li> <li>• To remove detergent residue in the tub, pour approximately 4-8 oz(100~200 ml) of milk into a shallow bowl, place it in the upper rack and then run the appliance on the Auto cycle.</li> </ul> <b>Failure to level dishwasher.</b> <ul style="list-style-type: none"> <li>• Make sure that the appliance is properly leveled.</li> </ul>
	<b>Water leakage</b> <ul style="list-style-type: none"> <li>• Turn off the water supply to the dishwasher and call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) or 1-888-542-2623 (Canada).</li> <li>• The dishwasher makes an alert sound for 10 seconds, and runs the drain pump intermittently. If power is turned off to the machine, the machine powers back on automatically until the AE error is resolved.</li> </ul>
	<b>Excessive Water supplied.</b> <ul style="list-style-type: none"> <li>• Please call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) 1-888-542-2623 (Canada).</li> </ul>
	<b>Heater circuit failure.</b> <ul style="list-style-type: none"> <li>• Please call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) 1-888-542-2623 (Canada).</li> </ul>
	<b>Thermistor failure.</b> <ul style="list-style-type: none"> <li>• Please call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) 1-888-542-2623 (Canada).</li> </ul>
	<b>Motor trouble</b> <ul style="list-style-type: none"> <li>• Please call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) 1-888-542-2623 (Canada).</li> </ul>
	<b>Vario motor trouble</b> <ul style="list-style-type: none"> <li>• Please call an LG Electronics Customer Information Center at 1-800-243-0000 (U.S.A.) 1-888-542-2623 (Canada).</li> </ul>