

# WARRANTY(USA)

SIGNATURE KITCHEN SUITE will repair or replace your product, at SIGNATURE KITCHEN SUITE'S option, if it proves to be defective in material or workmanship under normal use, during the warranty period set forth below, effective from the date of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, including U.S Territories.

Warranty Period	HOW SERVICE IS HANDLED
<p><b>LABOR:</b> Three Years from the Date of Purchase*.</p> <p><b>PARTS</b>(except as listed below): Three Years from the Date of Purchase*.</p> <p><b>MAGNETRON:</b> Ten Years from the Date of Purchase*.</p> <p>Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.</p> <p>* Retain your Sales Receipt to prove the date of purchase. A copy of your Sales Receipt must be submitted at the time warranty service is provided.</p>	<p><b>Please call 1-855-790-6655 and choose the appropriate option.</b> (Phones are answered 24 hours a day, 365 days per year.) Please have the product type (Microwave) and your ZIP code ready.</p> <p>Or visit our website at: <a href="http://www.thesignaturekitchen.com">www.thesignaturekitchen.com</a></p>

**THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. SIGNATURE KITCHEN SUITE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.**

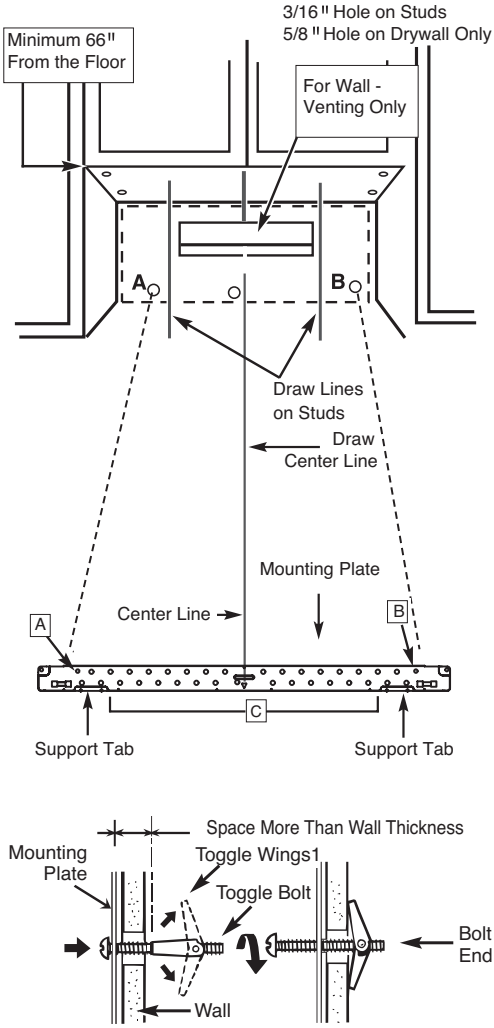
Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

## **THIS LIMITED WARRANTY DOES NOT APPLY TO:**

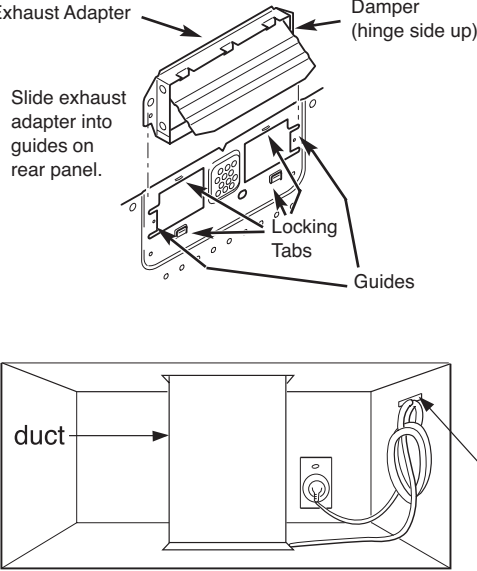
- Service trips to deliver, pick up, or install or repair the product; instruction to the customer on operation of the product; service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs.
- Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements of precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

## 2 WARRANTY

Problem	Cause	Solution
<p>Microwave oven Installation issue</p> <ul style="list-style-type: none"> <li>• Vibration noise</li> <li>• Unit is not level</li> <li>• Installation damage</li> </ul>	<ol style="list-style-type: none"> <li>1. Mounting bracket screw not fixed completely</li> <li>2. Mounting plate not aligned</li> </ol>  <ol style="list-style-type: none"> <li>3. Product carried/installed improperly</li> </ol>	<p>Check with installer first</p>
<p>Spark / Arcing</p>	<p>Aluminum foil or metal utensil used in microwave mode</p>	<p>DO NOT use aluminum foil or metal utensils in microwave mode</p> <ul style="list-style-type: none"> <li>• Check user instructions</li> </ul>
<p>Unit has no power</p>	<ol style="list-style-type: none"> <li>1. House power turned off (power supply)</li> <li>2. Tripped breaker</li> <li>3. The power cord is not installed properly</li> </ol>	<ol style="list-style-type: none"> <li>1. Check house power supply</li> <li>2. Check proper power cord connection</li> <li>3. Check extension cord</li> </ol>

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

Problem	Cause	Solution
<p>Vent is not working</p> <ul style="list-style-type: none"> <li>• Weak or no ventilation</li> <li>• Abnormal noise during operation</li> <li>• Product overheating</li> </ul>	<ol style="list-style-type: none"> <li>1. Improper blower unit direction or installation</li> <li>2. Improper ductwork or damper connection</li> </ol> 	<ol style="list-style-type: none"> <li>1. Check blower unit direction and reinstall if necessary.</li> <li>2. Properly align the exhaust ports and blower plate opening.</li> <li>3. Blower unit exhaust ports should be completely exposed to the outside</li> <li>4. After installation, check the air ventilation path</li> </ol>

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

### CUSTOMER INTERACTIVE CENTER NUMBERS

<p><b>To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:</b></p>	<p><b>Call 1-855-790-6655</b> (24 hours a day, 365 days per year) and select the appropriate option from the menu.  <b>Or visit our website at:</b>  <a href="http://www.thesignaturekitchen.com">www.thesignaturekitchen.com</a></p>
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