Bose Limited Warranty

Bose Corporation ("Bose") warrants your product against defects in materials and workmanship when purchased directly from Bose or a Bose authorized reseller. This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift and shall not be extended to any other person or transferee. The warranty is valid from the date of retail purchase for a period of 1 year, or in the case of portable PA products, 2 years, and in the case of passive, non-powered loudspeakers and aviation headsets, 5 years. In the case of a covered warranty defect, Bose will at its option: (A) repair the product using new or refurbished parts; (B) replace the product with an equivalent new or refurbished portable product; or (C) provide a partial or full refund of the original purchase price to you in exchange for return of the product.

For purchases made on Bose.com of eligible products identified on our <u>Eligible Warranty Products</u> webpage during the period from November 2, 2023 through March 31, 2024, the Bose limited warranty as described herein shall be valid from the date of retail purchase for a period of 2 years. All other terms and conditions contained herein shall apply during the additional limited warranty period.

This warranty does not cover defects or damage arising from improper use or maintenance, normal wear and tear, commercial use, accident or external causes. Unauthorized repair, modification or customization of your product voids this warranty.

For warranty service on covered defects during the warranty period, contact Bose using the contact information at <u>worldwide.bose.com/contact</u> for your country/region. Prior to providing warranty service, Bose may require you to provide proof of purchase details, including but not limited to a receipt or sales invoice.

This limited warranty gives you specific rights that are in addition to other rights you may have under applicable laws, including your rights against the person who sold the Bose product to you. TO THE EXTENT PERMITTED BY LAW, HOWEVER, THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY BOSE. BOSE DISCLAIMS ALL OTHER WARRANTIES WHETHER EXPRESS OR IMPLIED (INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY, SATISFACTORY QUALIFY, FITNESS FOR PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT), AND BOSE'S LIABILITY SHALL BE LIMITED TO THE ORIGINAL PURCHASE PRICE.