
CUSHION COLLECTION



Jordan
MANUFACTURING COMPANY, INC.

INTRODUCTION



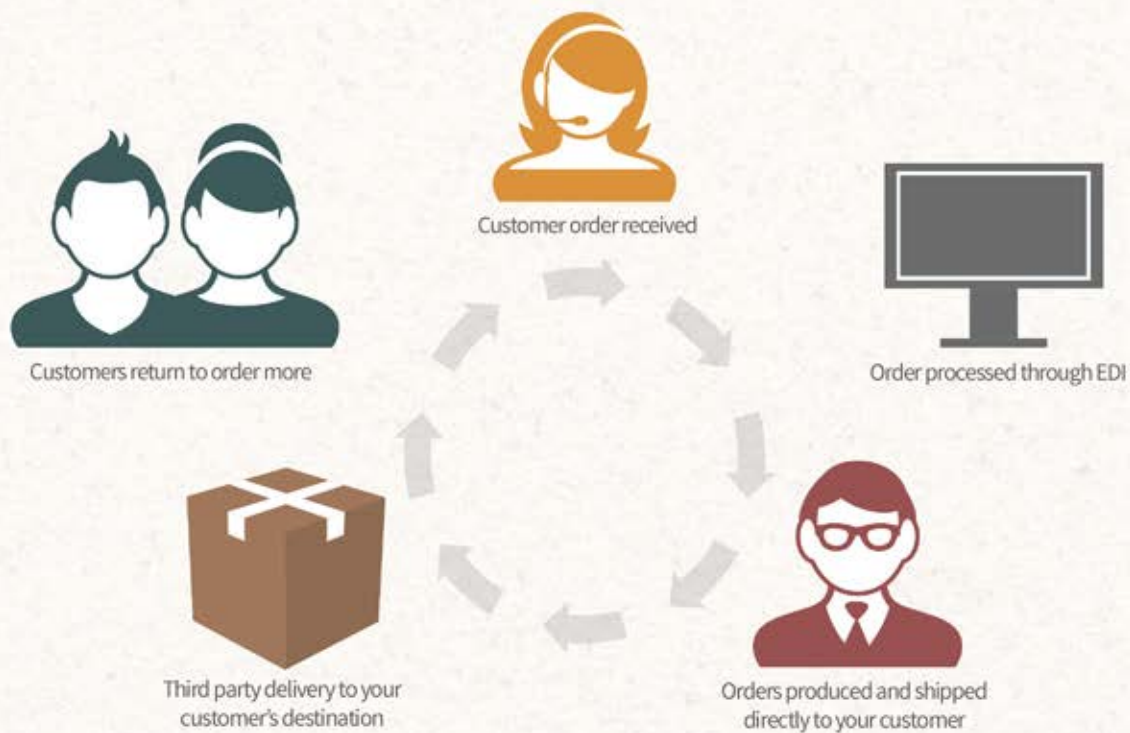
Jordan Manufacturing Company, Inc. is a family owned and operated business located in Monticello, IN. It has been a leader in the outdoor industry for over 35 years. Our innovative replacement cushion program has been expanded with our new state-of-the-art manufacturing facility and equipment, that opened in April 2007.

The Jor Collection is our extended line of high-end patio cushions designed for customers who desire the best in fabric, design, and quality. We offer a wide range of replacment cushions to fit most furniture styles. Jordan has the ability to design and match various furniture manufacturer's cushions in a replacement capacity. In many cases we offer a higher level of quality and design than the original manufacturer. Our formula for design and quality, coupled with hundreds of pattern choices adds up to a program that is second to none in the industry.



WE DROP SHIP

Why drop ship? It's simple; drop shipping products saves you time, money, and expands product selections. All of this adds up to increased sales and higher margins in the product category. Drop shipping reduces inventory and warehouse costs, not to mention labor costs associated with product handling. Jordan takes the hassle out of the drop shipping process by maintaining inventory levels to ensure on timely delivery of products direct to your store or customer's home. In most cases, Jordan ships within a three to four working day window of receiving the order. Jordan is fully EDI capable and has been for a number of years; this means faster and more accurate processing of orders. Sit back, relax and let Jordan take the headache out of drop shipping!



PERSONALIZE IT

Jordan Manufacturing Company, Inc. now offers embroidery and personalization options for various items.





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EDGE CONSTRUCTION



Box Edge

Box Edges are made up of three different pieces of fabric. A top, bottom, and side layer come together to form box like edges. Some have piping or welt at the top and bottom as shown here, or a single welt.



Knife Edge

This type of edging has more of a rounded corner.



French Edge

This edge has a box like look without welts or piping.



CUSHION FILL

For cushions such as wicker seat pads and toss pillows, we use a Blown Polyester Fiber Fill. This fiber has the appearance of cotton but with a much slicker feel to it. A cushion filled with blown fiber achieves a pillow like feel and appearance.

Layered Polyester Fiber Batting Fill is produced in different thicknesses and densities. This gives the cushion a more tailored appearance.

Foam is a highly resilient and durable material that is most often used in applications involved in commercial outdoor cushioning. Our foam cushions provide firm support to hold up to years of use.



OUTDOOR FABRIC

We offer high grade outdoor fabric for all replacement cushions, toss pillows and patio umbrellas. With a wide selection of stripes, solids, and prints, we have the best outdoor fabric for your needs.

- All of our fabrics are made for outdoor use - It is ok for fabrics and cushions to get wet
- All fabrics have a soil release agent as well as a UV treatment.

Each grade of fabric represents a different price level. Prices are determined by both style and fabric grade. Custom price quotes are available upon request.

View our fabric collection online at jordanmanufacturing.com

Acrylic

Woven from solution dyed acrylic fiber. A soft, comfortable breathable fabric with a canvas-like texture, treated for soil and stain resistance and easy care.

Spun Polyester

100% Polyester material. Treated for soil and stain resistance, easy care, open weave construction stays cool and comfortable.

Woven

Woven threads are first solution dyed and then woven, retaining color and vibrancy for years. Woven fabrics present their pattern by means of weaving different colored threads as opposed to a fabric with a screen printing on top of the material. Woven fabrics are soft, comfortable, breathable and often have a textured feel to them.

Olefin

Olefin fiber is solution dyed then woven, retaining color and vibrancy for years. Resists stains, mildew, fading and abrasions. The Easy-care, open weave construction stays cool and the fabric is exclusively designed for outdoor use.

Fabric Care and Maintenance

All fabrics may be spot cleaned by sponging briskly with a mild soap such as Ivory liquid solution in lukewarm water. Sponge fabric thoroughly with clean water to remove soap and allow to air dry.

Avoid contact with insect repellents and suntan lotions.

CHAIR CUSHIONS





CLEAN LOOK CHAIR CUSHION
 Knife Edge, Layered Fiber-Fill, Mono
 Style w/ Ties
9701 - 21" x 44" x 3"



FRENCH EDGE CHAIR CUSHION
 Layered Fiber-Fill, 1-Piece Hinged w/ Hanger Loop
9502 - 22" x 44" x 4" (Back Hinge 22" Seat Hinge 22")
9702 - 21"x43"x3.5" (Back Hinge 23" Seat Hinge 20")
605 - 25.75" x 46.5"
9717 - 20" x 44" x 3.5" w/ Welt
107 - 20" x 44" x 4"
106 - 22" x 44" x 4"
9504 - 23" x 45.5" x 4"
105 - 20" x 40" x 4"
116 - 19" x 20" x 3.5"



FLANGE CHAIR CUSHION
 Fiber-Fill with Ties
9033 - 22" x 48" x 2"
9034 - 22"x41" x 2"
9507 - 20" x 40" x 3"
9520 - 22" x 46" x 4"



ADIRONDACK CHAIR CUSHION
 Knife Edge, Layered Polyfiber, 1-Piece
 Hinged
73 - 20" X 49" X 2" (32"/17")
 (Back Hinge 29.5" Seat Hinge 19")
5656 - 20.5" x 49" x 2.5"



EURO STYLE CHAIR CUSHION
 Knife Edge, Layered Fiber-Fill, 1-Piece
 Hinged w/ Ties & Hanger
9040 - 21" x 38" x 3.5" (Back 22" Seat 16")
9042 - 18" x 36" x 3.5" (Back 20" Seat 16")
9790 - 21" x 46" x 3.5" (Back 28" Seat 16")



BARREL BACK CUSHION
 Knife Edge, Layered Fiber-Fill, 1-Piece
 Hinged w/Ties & Hanger Loop
9668 - 18" x 30" x 3.5"
105 - 20" x 34" x 2.5" to 3"
106 - 19" x 39" x 3"



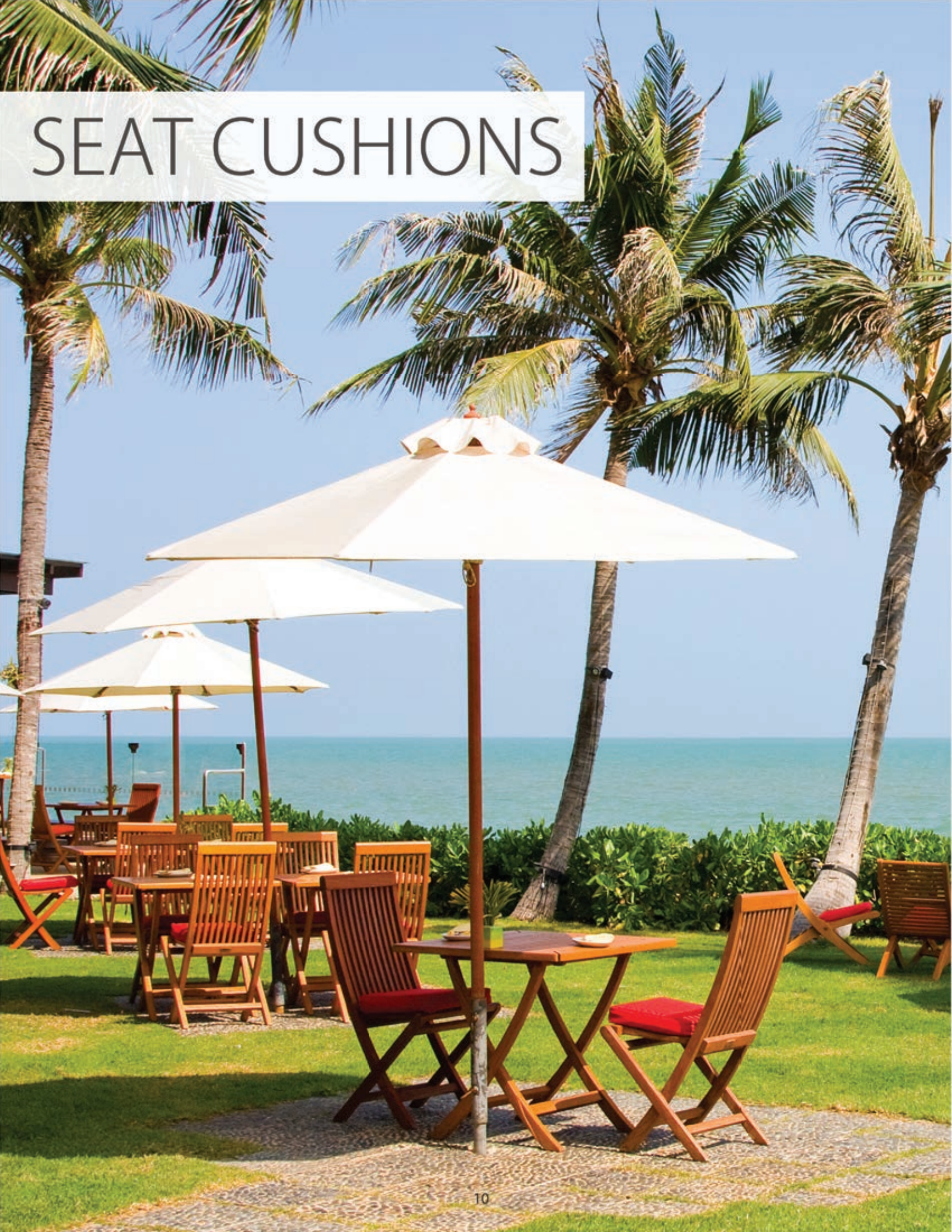
KNIFE EDGE CHAIR CUSHION
851 - 22"x45" x 5" (Back Hinge 24" Seat Hinge 21")
601 - 23.25" x 42" x 3"



SLING CHAIR CUSHION
 Four ties, w/ Hanger Loop
9510 - 19" x 51" x 1.75"
4605 - 20" x 42" x 3"



SEAT CUSHIONS





COUNTOUR SEAT CUSHION

Knife Edge, Layered Fiber-Fill, 1-Piece Hinged w/ties and Hanger Loop

- 9602 - 19" x 16" x 3.5"
- 9604 - 18" x 16" x 3.5"
- 345 - 23.5" x 19" x 4"
- 5655 - 18.5" x 16.5" x 2.5"



ROUND BISTRO CUSHION

Knife Edge, Layered Fiber-Fill, w/Ties

- 9607 - 15" round x 2" (with button)

*Additional sizes available upon request



BOX SEAT CUSHION

- 9583 - 18.5" x 18.5" x 3"
- 9584 - 21" x 21" x 3.5"
- 86055 - 18" x 22" x 4"
- 9055 - 21" x 19" x 3"
- 8128 - 21" x 23" x 4"
- 304 - 18" x 19" x 3.5"
- 103 - 18" x 18" x 3"
- 104 - 16" x 15" x 2"
- 9579 - 18" x 18.5" x 4"
- 9580 - 21" x 19" x 4"



SEAT CUSHION

Layered Fiber-Fill, Mono Style w/ Ties

- 9610 - 14" x 14" x 2"
- 9682 - 19" x 16" x 2" (No Ties)
- 9603 - 18" x 15" x 3"
- 9670 - 19" x 17" x 3"
- 9606 - 22" x 23" x 5"
- 9707 - 21" x 17" x 3"
- 86022 - 18" x 22" x 2"
- 315 - 23.5" x 19" x 3"
- 109 - 20" x 17" x 2"
- 102 - 19" x 19" x 3"
- 305 - 19" x 18" x 3"



BOX CONTOUR CUSHION

Box Edge

- 8119 - 19.5" x 19.5" x 4"
- 3651 - 17.5" x 15.5" x 3"
- 8118 - 18" x 18" x 4"
- 5671 - 21.5" x 18.5" x 3"
- 121 - 18.5" x 17" x 4"
- 122 - 20.5" x 18" x 4"

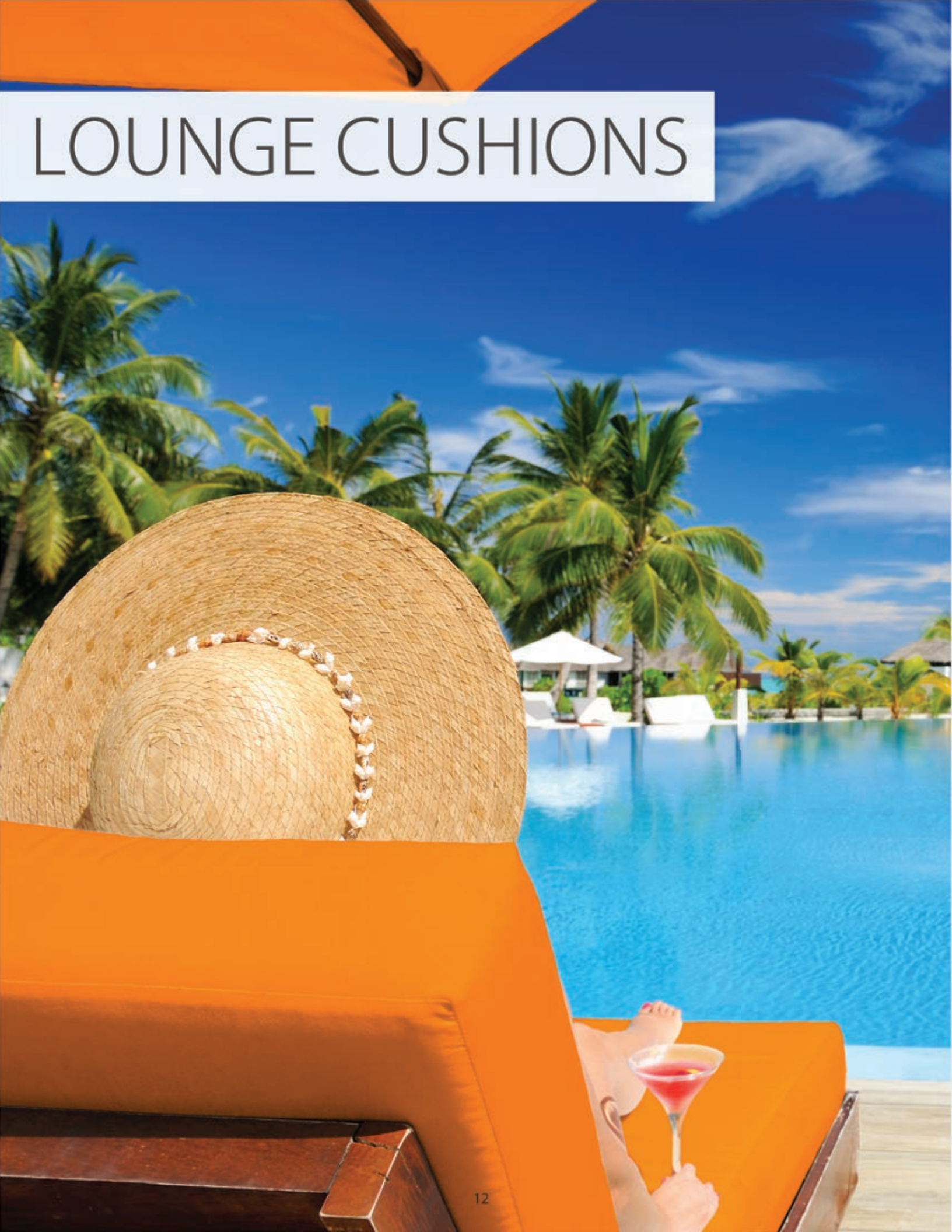


TRAPEZOID SEAT CUSHION

Fiber-Fill

- 113 - 21" x 23" x 3"
- 1095 - 19" x 21" x 4" w/ Welt
- 9547 - 21.5" x 20" x 3.5"
- 112 - 16.5" x 15" x 2" 2 Ties
- 5709 - 20.5" x 18" x 2"
- 093 - 21.5" x 16" x 3"
- 120 - 16" x 15" x 4"
- 109 - 20" x 17" x 2"
- 9600 - 15.5" x 17" x 3/4"
- 9651 - 37" x 17" x 1"
- 9609 - 19" x 19" x 2"

LOUNGE CUSHIONS





CARTRIDGE LOUNGE CUSHION

Layered Fiber-Fill, 1-Piece Hinged w/
Hanger Loop

856 - 22" x 74" x 5" (Back Hinge 26" Seat
Hinge 48")

9557 - 22"x74" x 3"



FRENCH EDGE CHAISE

French Edge, 4 Ties

9561 - 21"x70"x3.5" Single Welt

9552 - FE 22" x 72" x 4" (Back Hinge 26"
Seat Hinge 46")

9752 - FE 21" x 72" x 3.5" (Back Hinge 26"
Seat Hinge 46") 2-Layer Promo



EURO STYLE LOUNGE CUSHION

Knife Edge, Layered Fiber-Fill, 1-Piece Hinged w/ Ties

9036 - 22" x 74" x 3.5" (Back Hinge 28" Seat Hinge 46")

9037 - 22" x 74" x 3.5" (Back Hinge 27.5" Seat Hinge 44.5")



CLEAN LOOK LOUNGE CUSHION

Knife Edge, Layered Fiber-Fill, Mono Style
w/ Ties

9560 - 21"x72" x 3"



BOXED EDGE LOUNGE CUSHION

Boxed Edge w/ Ties

5676 - 23.5"x77"x2.5"

401 - 27"x78"x5"

405 - 26" x 80" x 3.5"

451 - 23" x 75" x 5"

455 - 26" x 80" x 5"



WICKER CUSHIONS





WICKER SETTEE CUSHION

Knife Edge, Tufted, Blown Poly-Fill, No Ties, Sewn Buttons

9925 - 18" x 44" x 4"

9926 - 19" x 46" x 4"

9927 - 18" x 37" x 4"

9946 - 42" x 19" x 4"

WICKER LOVESEAT CUSHION

Fiber-Fill

9942 - 42" x 19" x 4" (3 Buttons)

9931 - 42" x 19" x 4"

9861 - 42" x 21" x 4"

9925 - 44" x 18" x 4"

WICKER CHAIR CUSHION

Knife Edge, Tufted, Blown Poly-Fill, No Ties, Sewn Buttons

9915 - 18" x 18" x 4"

9916 - 19" x 19" x 4"

9917 - 19" x 17" x 4"

9920 - 20" x 20" x 4"

9922 - 20" x 20" x 4"

9919 - 22" x 23" x 4"

9920 - 23" x 19" x 4"

9891 - 20" x 21" x 4" w/ Welt

9941 - 21" x 21.5" x 4"



BOXED WICKER CUSHION

Box Edge, Double Welt, Fabric Buttons

9944 - 20" x 18" x 4" Chair w/ 1 button

9945 - 41" x 17" x 4" Settee w/ 3 buttons

3 PIECE WICKER SET

(2 Chair Cushions & 1 Settee Cushion)

Knife Edge, Tufted, Blown Poly-Fill, No Ties, Sewn Buttons

9900 - 2-9915/1-9925

9906 - 2-9916/1-9926

9907 - 2-9917/1-9927



BENCH, SWING, & GLIDER CUSHIONS





DOUBLE SWING GLIDER CUSHION

Knife Edge Cushion w/ Ties

9653 - 31" x 44" x 1.25"

96530 - 31" x 44" x 1.5"

9663 - 31" x 52" x 1.25"

9663 - 31" x 52" x 1.5"



SETTEE BENCH CUSHION

Tufted Layered Fiber-Fill w/ Ties

9678 - 18" x 40" x 3.5"

9679 - 18" x 40" x 3.5"

9940 - 43" x 21.5" x 3.5"



BENCH, SETTEE, & GLIDER CUSHION

Knife Edge Cushion w/ Ties

9650 - 15.5" x 44" x 1.25"

9660 - 15.5" x 52" x 1.25"

9654 - 16" x 48" x 1.25"

9676 - 18" x 48" x 3.5"

93 - 18" x 45" x 2"

93 - 16" x 21" x 2"

935 - 18" x 54" x 2"

135 - 43" x 20" x 4.5"

5650 - 36" x 16" x 2.5"

5651 - 41" x 17" x 2.5"

5652 - 19" x 48" x 3"

5657 - 18.75" x 57" x 3"

551 - 46" x 21" x 4.5"

555 - 56" x 21" x 4.5"

9661 - 18" x 47" x 1"



EURO STYLE BENCH CUSHION

No Ties

9905 - 40" x 19" x 3"



DEEP SEAT CUSHIONS





HIGH BACK
Hinged w/ Ties

5679 - 20" x 46" x 4"

108 - 22" x 45" x 5"



DOUBLE SEAT CUSION
Hinged w/ 2 Ties

9723 - 23.5" x 45" x 5"



DEEP SEAT PILLOW BACK
Blown Fiber Pillow Back.

9740 - 24" x 24" x 5.5" Seat, 25" x 22.5" x 6" Back

9726 - 24" x 23.5" x 6" Seat, 26" x 22.5" x 6" Back



DEEP SEAT CHAIR CUSHION

8128 - 21" x 23" x 4"

127 - 18.5" x 15" x 4" w/ Ties

9744 - 22.5" x 21.5" x 5"

9747 - 22.5" x 22.5" x 5"

116 - 22" x 40" x 3"

117 - 22" x 44" x 3"

119 - 19.5" x 19.5" x 4"

110 - 18.5" x 15.5" x 2"

111 - 17.5" x 15" x 2"

331 - 17" x 17" x 4"

335 - 19" x 18" x 4"

340 - 21" x 19" x 4"

345 - 23.5" x 19" x 4"



BOXED EDGE WITH PIPING

9746 - 24" x 22.5" x 5" (Back) 22.5"x21.5"x5" (at-
tached)

5679 - 20" x 46" x 4"

115 - 19" x 36" x 4"

114 - 25" x 46" x 4"

118 - 18" x 18" x 4"

73043 - 22" x 46" x 4" 2 Ties

9511 - 20" x 40" x 3"



POUFS





ROUND POUF

9990 - 16.5" Round w/ Foam

037 - 18" Round w/ Foam

9998 - 24" Round w/ Foam



CYLINDER POUF

9977 - 25" Round



SQUARE POUF

038 - 18" x 18" x 18" w/ Foam

9974 - 25" x 25" x 15"

9994 - 25" x 25" x 17" w/ Foam

9991 - 20" x 20" x 15" w/ Foam



RECTANGLE POUF

9093 - 50" X 25" X 15" w/Foam



CORNER POUF

9896 -25" w/ Foam



POLYSTYRENE POUFS





SQUARE POUF

9895C - 17" x 19" x 15"

9898C - 18" x 20" x 17"



SQUARE POUF WITH FLANGE

9095 - 20" x 20" x 15"

9096 - 23" x 21" x 15"



POOL FLOAT

348 - 69" x 44" x 6"



TOSS PILLOWS



Our toss pillows are available in a variety of sizes and styles. Great for enhancing the beauty of your outdoor living area.



Flange



Welt



Fringe



Knife Edge



Tucked Corners



Cording



Boxed



Bolster



Rectangle

VARIOUS EDGES & STYLES

Available with Welt, Cording, Fringe, Boxed, Tucked Corners, and Flange

9951 - 14" x 14"

9965 - 18" x 12"

9952 - 16" x 16"

9950 - 18" x 18"

9960 - 18" x 18" w/ Welt

9955 - 12" x 16"

9971 - 14" x 16"

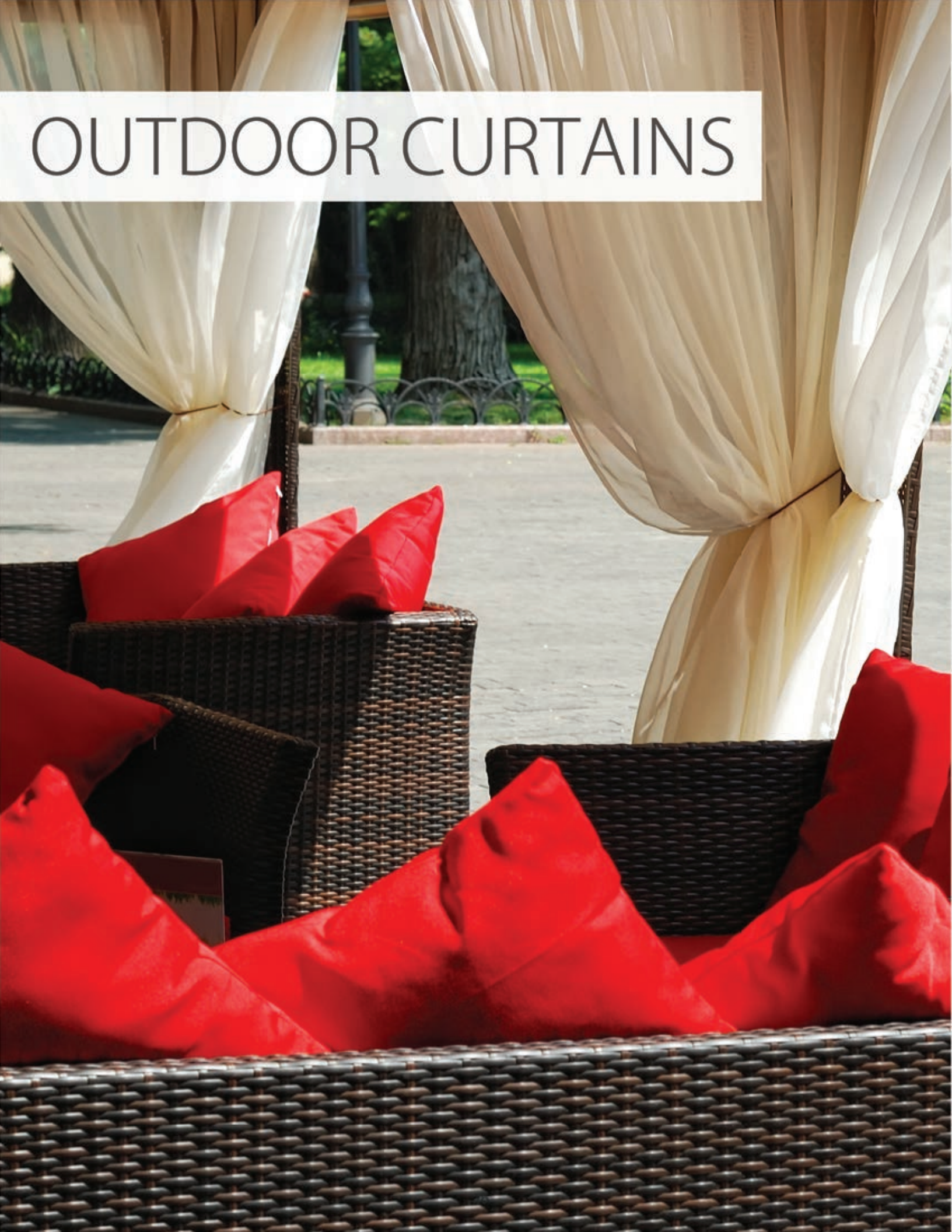
9972 - 20" x 20"

9973 - 33" x 18" x 7"

N120 - 24" x 16"



OUTDOOR CURTAINS



50" x 84"

3WOC5084

With Stainless Steel Grommets

Available in: Black, Camel, Vellum, Stripes, Aruba, Foster, Dupione, Gingko, Poppy, Surfside, Red, Hot Pink, Cilan, Mango, Azure, Kiwi, Natural, Terracotta, Pacific Blue, Raven Black, Teal, Tangerine, Indigo, Dusk, Milano, Maize, Granite, Tuscan, Fern, Teak, Melon, Forrest Green, Wheat, Cocoa, Navy, Sunflower, Parrot, Henna, Buttercup

54" x 84"

3VOC5484

With Stainless Steel Grommets

Available in: Admiral, Admiral Stripe, Cherry, Cherry Stripe, Dandelion, Dandelion Stripe, Kiwi, Kiwi Stripe, Caribbean Blue, Caribbean Blue Stripe, Spa, Spa Stripe, Linen, Linen Stripe, Sage Green, Sage Green Stripe, Rust, Rust Stripe, Tangerine, Tangerine Stripe, Grape, Grape Stripe, Khaki, Khaki Stripe

50" x 96"

3WOC5096

With Stainless Steel Grommets

Available in: Black, Camel, Vellum, Stripes, Aruba, Foster, Dupione, Gingko, Poppy, Surfside, Red, Hot Pink, Cilan, Mango, Azure, Kiwi, Natural, Terracotta, Pacific Blue, Raven Black, Teal, Tangerine, Indigo, Dusk, Milano, Maize, Granite, Tuscan, Fern, Teak, Melon, Forrest Green, Wheat, Cocoa, Navy, Sunflower, Parrot, Henna, Buttercup

*Shear fabrics available

54" x 96"

3VOC5496

With Stainless Steel Grommets

Available in: Admiral, Admiral Stripe, Cherry, Cherry Stripe, Dandelion, Dandelion Stripe, Kiwi, Kiwi Stripe, Caribbean Blue, Caribbean Blue Stripe, Spa, Spa Stripe, Linen, Linen Stripe, Sage Green, Sage Green Stripe, Rust, Rust Stripe, Tangerine, Tangerine Stripe, Grape, Grape Stripe, Khaki, Khaki Stripe

50" x 108"

3WOC50108

With Stainless Steel Grommets

Available in: Black, Camel, Vellum, Stripes, Aruba, Foster, Dupione, Gingko, Poppy, Surfside, Red, Hot Pink, Cilan, Mango, Azure, Kiwi, Natural, Terracotta, Pacific Blue, Raven Black, Teal, Tangerine, Indigo, Dusk, Milano, Maize, Granite, Tuscan, Fern, Teak, Melon, Forrest Green, Wheat, Cocoa, Navy, Sunflower, Parrot, Henna, Buttercup

*Shear fabrics available

Acrylic
100% Polyester
Fade-Resistant
Water-Repellant
Mildew-Resistant

FABRIC BY THE YARD



We offer our fabric in 1 yard increments at 54" wide

FABRIC FACTS

We offer high quality outdoor fabric for all replacement cushions and patio umbrellas. The outdoor fabric is exclusively designed for outdoor use. We offer our customers a wide selection of outdoor stripes, solids, and prints to choose from.

- All of our fabrics are made for outdoor use unless otherwise specified
- All fabrics are liquid and stain resistant
- It is ok that your fabrics and cushions get wet
- Every fabric is fade, mildew, and rot resistant
- There is no need to treat your cushions with protectants
- Fabrics are included in cushion price shown

- To prolong the life of the fabric store cushions and umbrellas indoors during winter or inclement weather

- To prolong the life of your cushions, spread a towel over the cushion when using baby oil, suntan lotions or oils. These products tend to breakdown the U.V. factor in the fabric and can cause premature fading.

- Spilling food or drink onto your cushion can cause bacteria to be trapped between fibers and threads, causing mold to grow. Periodically clean your cushions with mild soap and water to safeguard against this. Fabric itself does not support mold, but the bacteria can become trapped between weaves.

- Fabric Prices are based on grade and weave of the fibers used in the fabric as well as hours of U.V. protection.

ACRYLIC

DESCRIPTION:

Woven from Solution Dyed Acrylic Fiber. Will retain its color and vibrancy for years. Soft, Comfortable, Breathable Fabric with a Soil and Stain Resistant Finish. Cleans Easily, Resists Mildew, Rot and Atmospheric Chemicals. Best Long-Term Value. Approx 1000 hours of U.V. protection from fading. 5 year limited warranty on the fabric only.

ACRYLIC LINEN

DESCRIPTION:

Woven from Solution Dyed Acrylic Fiber. Will retain its color and vibrancy for years. Soft, Comfortable, Breathable Fabric with a Soil and Stain Resistant Finish. Cleans Easily, Resists Mildew, Rot and Atmospheric Chemicals. Best Long-Term Value. Fabric is exclusively designed for outdoor use. 5 year limited warranty on the fabric only. Approx 1000 hours of U.V. protection from fading.

OLEFIN

DESCRIPTION:

Olefin Fiber is Solution Dyed then Woven, Retaining Color and Vibrancy for Years. Olefin will resist Stains, Mildew, Fading, and Abrasions. Easy-Care, Open Weave Construction Stays Cool. Fabric is exclusively designed for outdoor use. Olefin is an economical alternative to solution dyed acrylics. Approx 1000 hours of U.V. protection from fading.

SPUN POLYESTER

DESCRIPTION:

100% Polyester Material. Treated for Soil and Stain Resistance. Easy Care, Open Weave Construction Stays Cool and Comfortable. Fabric is exclusively designed for outdoor use. Approx 500 hours U.V. protection from fading.

TSPUN/100% POLYESTER

DESCRIPTION:

A combination of Spun and Filament fibers. Resists Stains, Mildew, Fading, and Abrasions. Fabric is exclusively designed for outdoor use. Approx 500 hours U.V. protection from fading.

UMBRELLAS





6.5 FT. LIFE GAURD UMBRELLA

UL65AMA - Manual Lift - Push Button Tilt

COLORS: Yellow/White, Yellow/Red, Red/White, Royal/White, Green/White



9 FT. HALF UMBRELLA

USH904L - Crank Lift

COLORS: Canary, Green, Khaki, Navy, & Red



WOODEN MARKET UMBRELLA

UMP903 - 9 ft.

UM73WP - 7.5 ft.

COLORS:

Aruba, Black, Burgundy, Canary, Green, Khaki, Melon, Natural, Olive, Orange, Red, & Royal



SQUARE WOODEN MARKET UMBRELLA

UMPSQ853 - 8.5 ft. (No Crank, No Tilt)

COLORS:

Red, Burgundy, Canary, Green, Navy, Olive, Orange, Royal, Khaki, Black



9 FT. HULA UMBRELLA

UMP903 - HULA - Wooden Frame



9FT. STEEL 3 TIER UMBRELLA

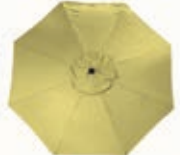
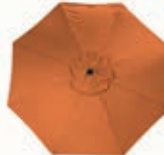
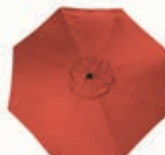
US903L3T - Crank Lift- Push Button Tilt



OFFSET UMBRELLAS

OFST10 - 10ft.

OFST11 - 11ft.



COLORS: Red, Melon, Orange, Canary, Olive, Green, Aruba, Navy, Royal, Black, Khaki, Natural



STEEL UMBRELLAS
Round with Tilt

US754L - 7.5ft.

US904AL - 9ft.



COLORS:
Aruba, Black,
Burgundy, Canary,
Green, Khaki, Melon,
Natural, Navy, Olive,
Orange, Red, and Royal



STEEL LOTUS UMBRELLA
Shown in Olive

US853LLT - 8.5ft.

COLORS:
Red, Olive, Canary, 2 Tone Cocoa



PACKAGING OPTIONS



MERCHANDISING TOOLS

With over 30 years of experience we know the formula for success. Our professional sales staff will help you determine the best merchandise display methods to meet your needs. These are just a few of the many marketing aids that are available to our customers.



- Attractive, functional and easy to use display options
- Packing that converts into merchandising tools
- Custom poly-bag options available (cushion sets)



MISCELLANEOUS INFO



CUSHION DIMENSIONS

Due to the nature of our cushions being hand made, sizes may vary slightly from catalog sizes.

CUSTOMER'S OWN MATERIALS

COM orders are priced using the "A" grade prices. All fabric shipments must be accompanied with a packing slip showing the necessary information needed to process the order. Ship all material to "Attn: Jor CSD," 1200 S. 6th Street, Monticello, IN 47960. JMC is not responsible for returning fabric remnants and does not warrant quality of fabric when customer supplies their own fabric. Yardage given is based on 54" wide roll goods. If using a stripe pattern allow for more yardage.

RETURN & CANCELLATION POLICY

Returns must be authorized by JMC and must be accompanied with a copy of the original order. No cancellation of orders will be honored after they have been cut. Depending on scheduling production could begin as soon as one (1) to three (3) days after receiving order.

FREIGHT CLAIMS

Cushions and umbrellas are inspected and received by the freight carrier in new condition. It is the responsibility of the buyer to inspect the merchandise upon arrival and file a damage claim with the carrier. Do not accept the order if damage is evident. The customer receiving the order should file with the appropriate carrier. All labels on FedEx orders will be marked with the number of boxes shipped. FedEx orders may not arrive all in the same day. Please allow two days to receive the complete order because Fed Ex will often split up shipments. Please notify us of any shortages immediately.

FABRIC

Jordan Manufacturing is not responsible for dye lot changes within the Jor Collection.

MATCHING PRINTS

All cushions are randomly cut unless specified. Matching is subject to a 45% up charge.

UMBRELLA & CUSHION WARRANTY

JMC warrants the quality and workmanship of our cushions and umbrellas for a period of one (1) year from the original JMC invoice date. This warranty is limited to normal use and proper care by the purchaser. It does not include commercial uses or normal fading of fabrics. JMC is not liable if the customer fails to use proper cleaning techniques in regard to fabric care and maintenance. The warranty is void if failure of the cushion/umbrella is caused by acts of nature, accident, neglect, abuse and/or failure to take reasonable care of the product. All measurements and specifications are approximate.

Umbrella frames are not warranted against freight or wind damages. Freight damage claims should be filed with the freight carrier. Warranted items must be returned freight prepaid prior to repair and accompanied by invoice number and date of invoice. Warranted items will be given immediate attention and will either be repaired, replaced or credited accordingly. Do not use patio umbrellas during windy conditions. Always close or remove them from tables when not in use. A bolt down deck plate or base filled to capacity should be used in conjunction with dining tables to stabilize umbrellas. Do not use umbrellas as "free standing" items unless properly supported.

CONTACTS

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Over the past thirteen years, Jordan Manufacturing has also served as one of the premier drop ship vendors in the country. We have invested into systems and equipment to insure the fastest turnaround times in the nation for manufactured goods.



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