



RAZER FREYJA

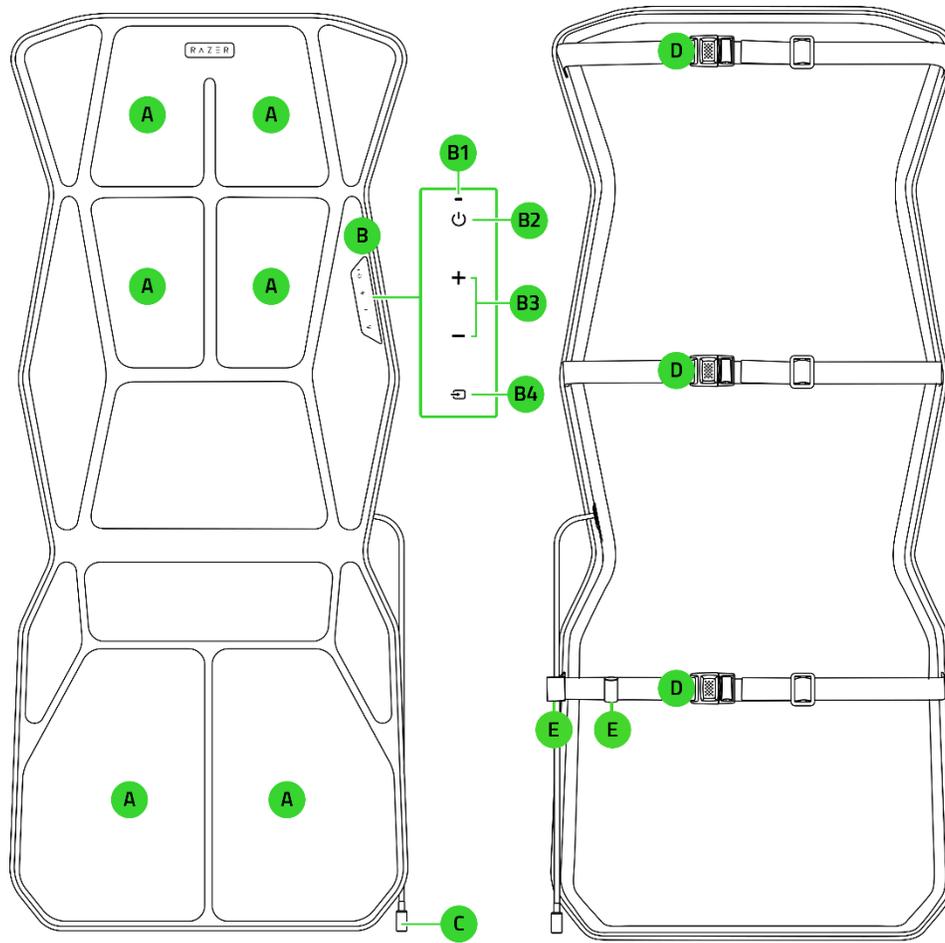
MASTER GUIDE

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1. WHAT'S INSIDE

- Razer Freyja



A. Razer Sensa HD Haptics

B. Control panel

B1. Indicator LED

B2. Power button

B3. Haptic level buttons

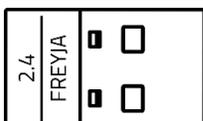
B4. Source button

C. Power port

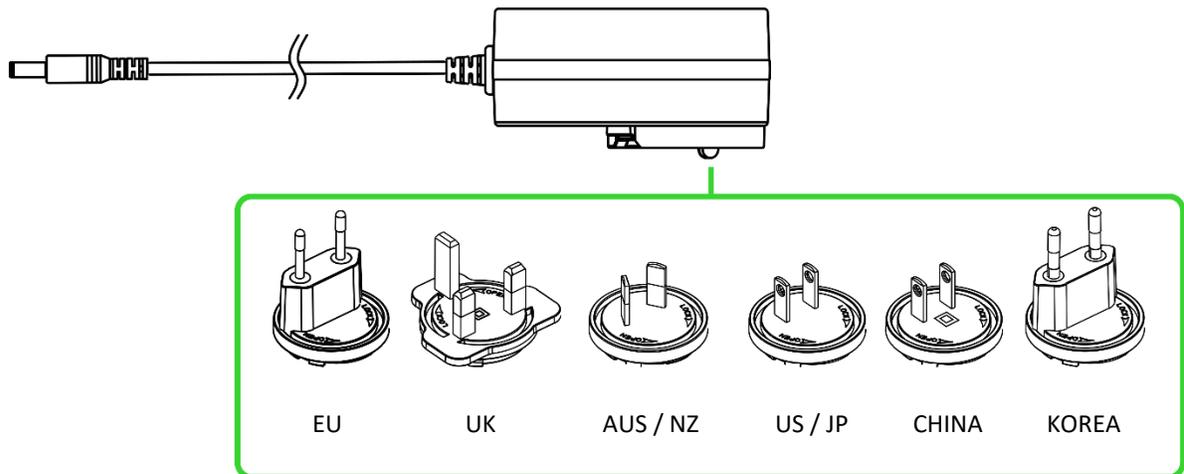
D. Adjustable chair straps

E. Cable management loops

- Razer HyperSpeed Wireless Dongle



- Power adapter with interchangeable plugs*



- Important Product Information Guide

**For China, the power adapter has a non-removable plug. Varying interchangeable plugs are available for other countries and/or regions.*

2. WHAT'S NEEDED

PRODUCT REQUIREMENTS

- Gaming or office chair**
- PC with a USB Type A port
- OR
- Android 12 (or higher) mobile devices with Bluetooth connectivity

RAZER SYNAPSE REQUIREMENTS

- Windows® 10 64-bit (or higher)
- Internet connection for software installation

***Designed to work seamlessly with Razer gaming chair and most 3rd party gaming / office chair.*

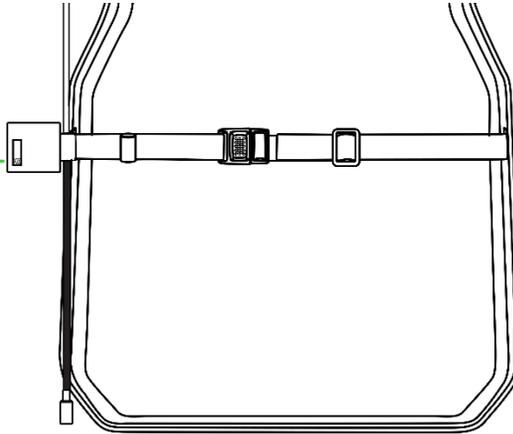
3. LET'S GET YOU COVERED



Register your product and score exclusive benefits

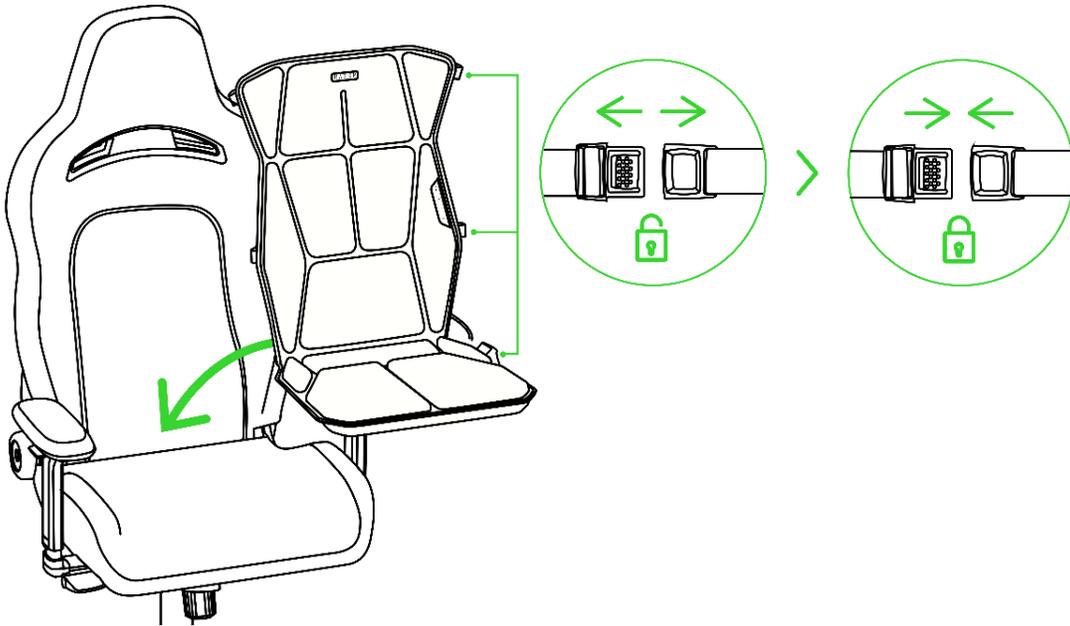
[razerid.razer.com/warranty](https://www.razerid.razer.com/warranty)

*Your product's
serial number can
be found here.*



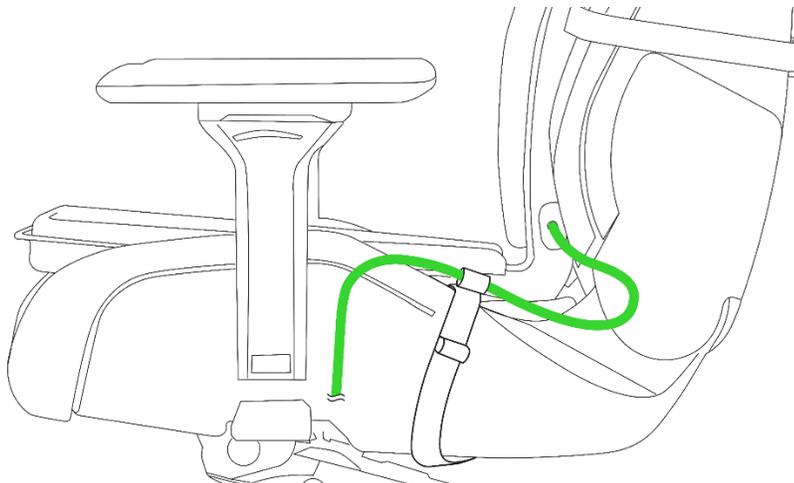
4. GETTING STARTED

1. Place the gaming cushion on your chair, and securely strap it using the chair straps.

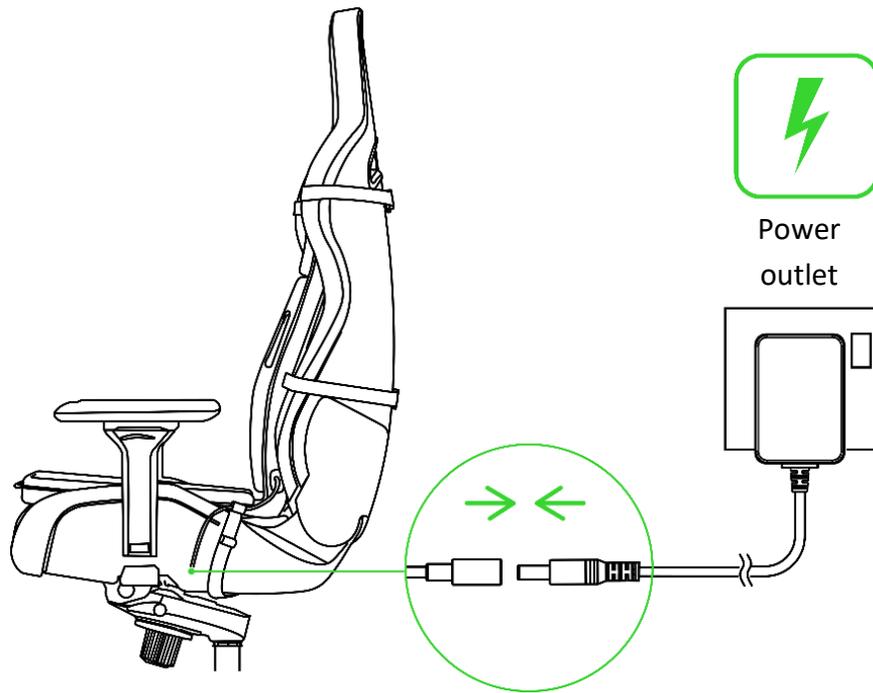


- i** *Make sure the gaming cushion is securely strapped into the chair and its power port is accessible and not underneath the gaming cushion.*

2. Insert the power port cable into any of the cable management loops to keep the cable neatly secured against your chair.



3. Connect the power adapter to the gaming cushion's power port and plug it into a power outlet.

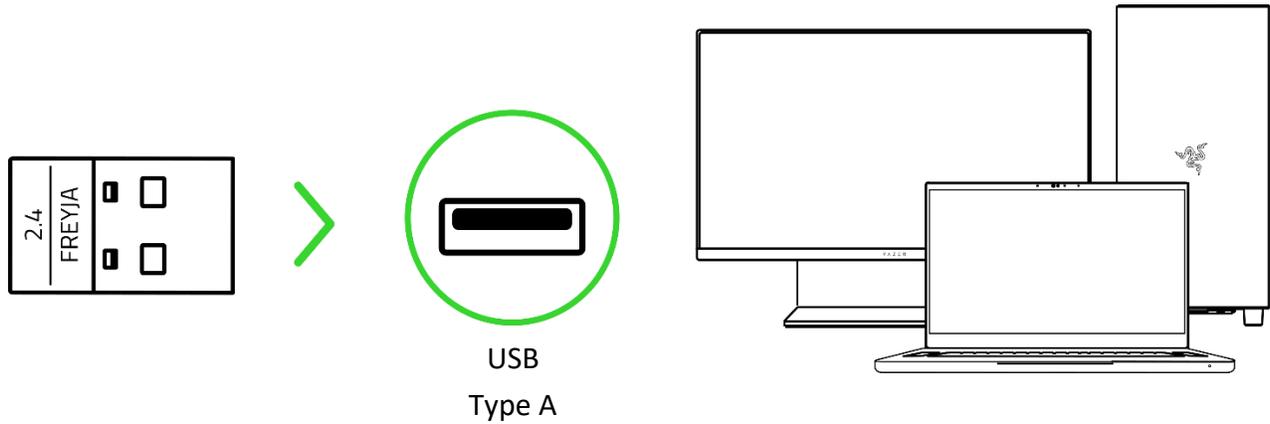


i Use the appropriate AC plug for your region and only use the power adapter provided with your gaming cushion. Always organize the gaming cushion's cable to prevent it from tangling with your chair's wheels or legs and causing tripping hazards.

5. CONNECTING TO YOUR GAMING CUSHION

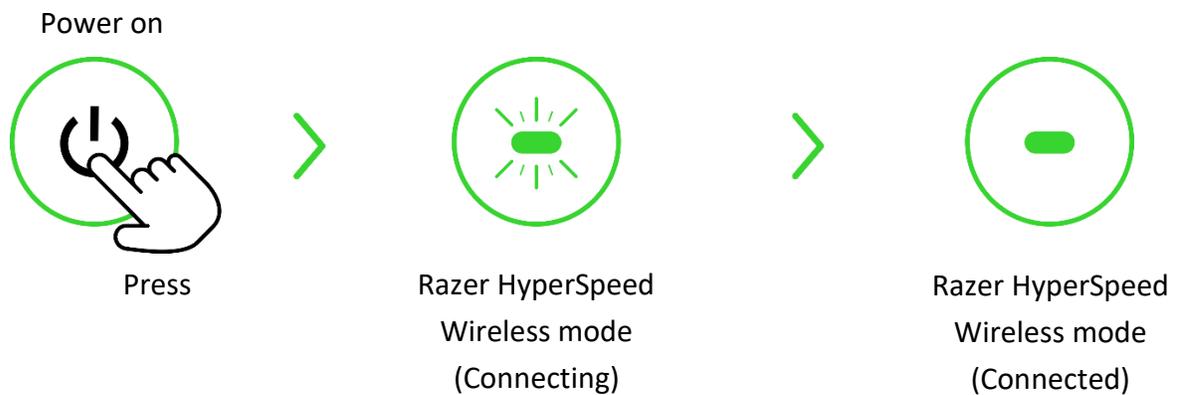
A. RAZER HYPERSPEED WIRELESS MODE (2.4 GHZ)

1. Connect the Razer HyperSpeed Wireless Dongle to any of the USB ports on your computer.



! Install Razer Synapse when prompted or download the installer from [razer.com/synapse](https://www.razer.com/synapse).

2. Press the Power button to power on the gaming cushion.



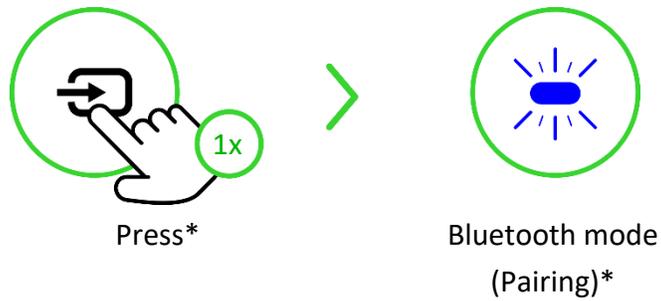
Your gaming cushion is now ready to use in Razer HyperSpeed Wireless mode (2.4 GHz).

B. BLUETOOTH MODE

i *Bluetooth connectivity is exclusively available for Android devices.*

1. While in Razer HyperSpeed Wireless mode, press the Source button to switch input source to Bluetooth.

Switch input source

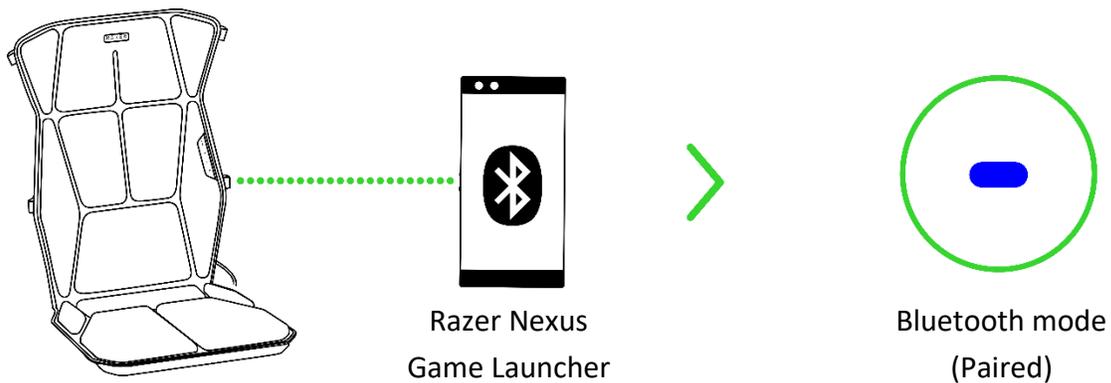


**For initial setup only*

2. Download and launch the Razer Nexus Game Launcher app from Play Store and follow the onscreen instructions.



3. Wait for the gaming cushion to connect to your mobile device.



Your gaming cushion is now ready to use in Bluetooth mode.

CUSTOMIZING THE GAMING CUSHION'S HAPTICS

Razer Synapse (PC)

Fine-tune the gaming cushion on your PC to match your preferred tactile feedback level, or start gaming immediately using presets for an immersive experience.

 *Only available on Windows 10 64-bit (or higher).*

Razer Nexus Game Launcher app (Android)

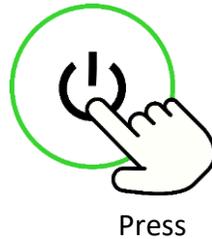
Immerse yourself in a full-body, high-definition positional haptics on your gaming cushion as you enjoy movies, music, and other content using your Android mobile device.

 *Only available on Android 12 (and higher) mobile devices with Bluetooth connectivity.*

6. USING THE GAMING CUSHION

POWER ON / OFF

Press the Power button to power on the gaming cushion.



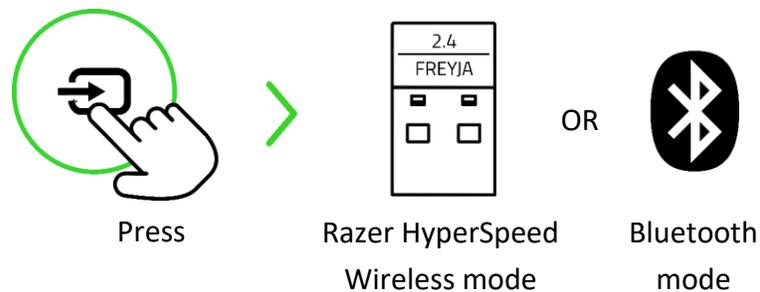
ADJUSTING THE HAPTIC INTENSITY

Use the Haptic level buttons to increase or decrease the gaming cushion's haptic vibration.



SWITCHING BETWEEN SOURCES

While powered on, press the Source button to switch between Razer HyperSpeed Wireless mode and Bluetooth mode.



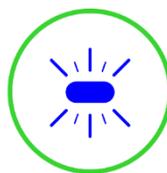
i Using Bluetooth as an audio source will reconnect the gaming cushion to the last paired device after it has been powered on again. Pairing mode will be activated if no device is found.

ACTIVATING BLUETOOTH PAIRING MODE (FOR NEW DEVICES)

While powered on, press and hold the Source button for 5 seconds to reactivate Bluetooth pairing mode and connect the gaming cushion to a new device.



Press and
hold



Bluetooth mode
(Pairing)

7. CONFIGURING YOUR RAZER FREYJA VIA RAZER SYNAPSE

 *Disclaimer: This guide provides an overview of the New Razer Synapse app and may only partially cover some of the features of your device. The New Razer Synapse requires an Internet connection to install, update, access, and save cloud-based features. Registering for a Razer ID account is recommended but optional. All features listed here are subject to change based on the current version, connected device(s), and supported add-ons.*

SYNAPSE TAB

The Synapse tab is your default tab when you first launch Razer Synapse. Use the following buttons below to navigate the user interface:

— Minimize

Clicking this button will minimize the app to the taskbar while it runs in the background.

 Maximize

This button expands the browser window to fill the entire screen. To restore the window to its original size, click the maximize button again.

✕ Close

This button will close all relevant tabs and terminate the application completely.

< Previous Tab

Clicking this button will return you to the last tab you have visited.

< Next Tab

Clicking this button will move you to the next page if you've recently used the Previous Tab button.

 Refresh Tab

This button reloads the current page. Use this if a page isn't displaying correctly or you want to see the latest content.

↓ Download Update

If this button appears, that means there are changes to the app. Use this if a page isn't displaying correctly or you want to see the latest content.

 More

Clicking this button will open a pop-up so you can easily access your Devices, Modules, and Other Installed Apps tabs.

 Settings

Clicking this button will open the Settings tab, so you can quickly change the settings to this app.

 Profile

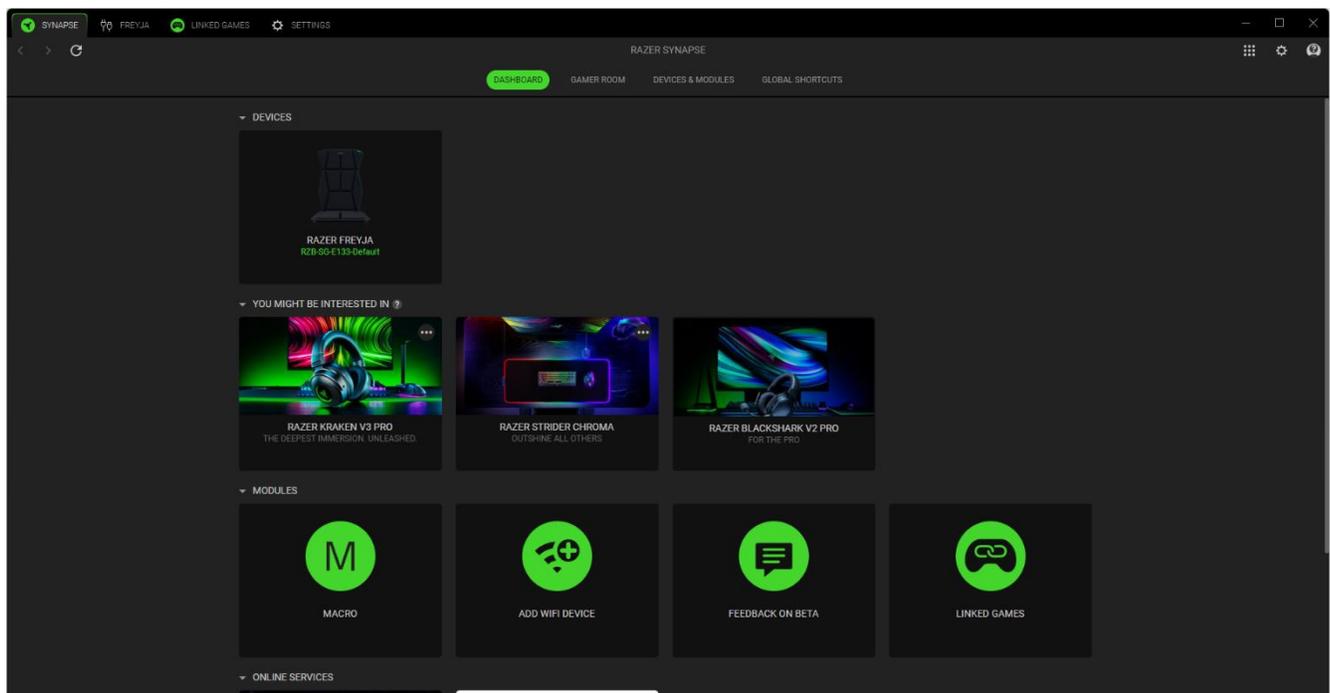
This button will open a pop-up to access the Log In, Feedback, Rate This Software, Add WiFi Device, and Exit options.

 Info

Hovering over this button will pop up an additional information about a feature or function.

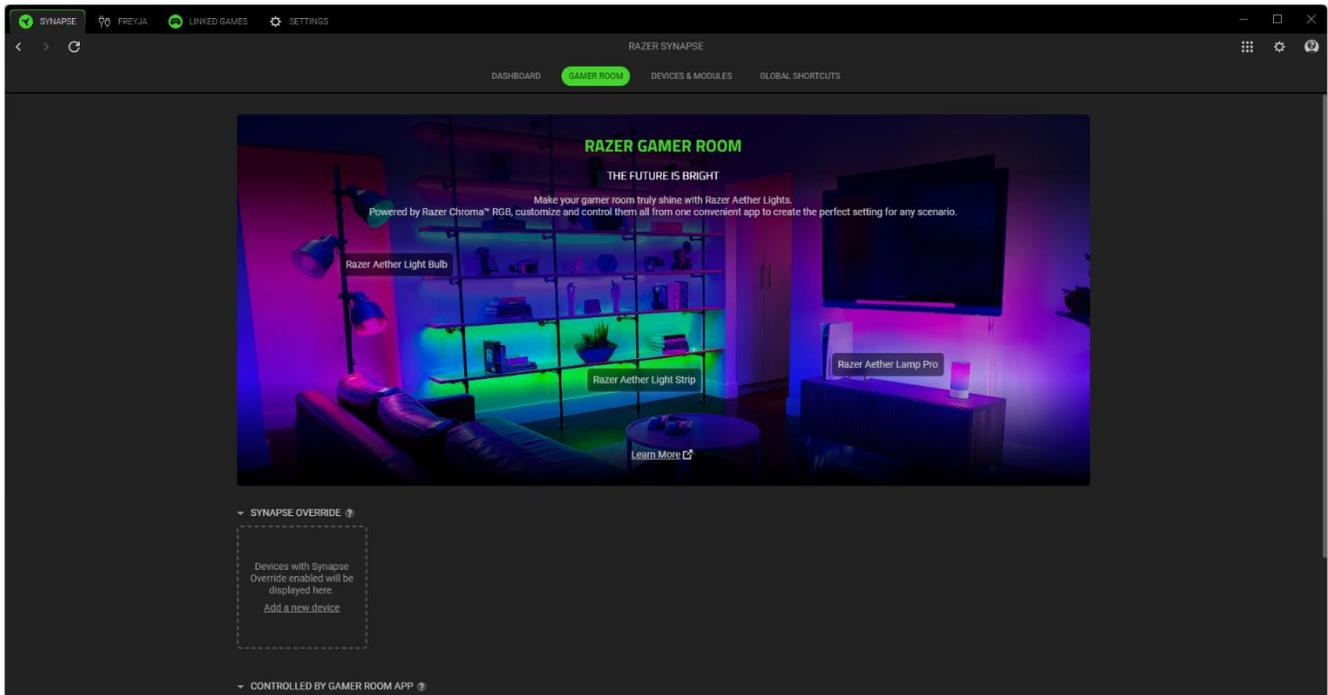
Dashboard

The Dashboard subtab is an overview of your Razer Synapse, where you can access all your Razer devices, modules, and online services.



Gamer Room

The Gamer Room subtab shows all devices with the Razer Aether Light feature. From here, you can view and manage your Gamer Room-supported devices.



Synapse Override

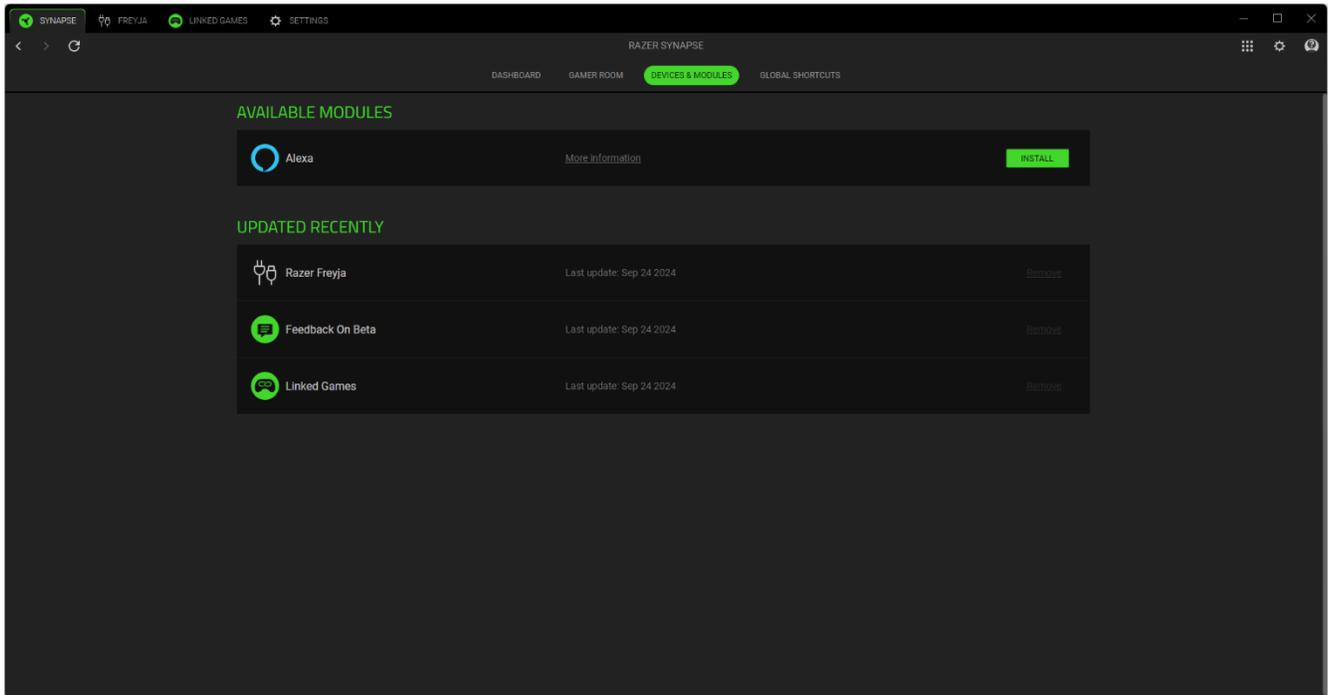
This section allows you to select and customize your device's lighting and make it react to Chroma-enabled games and Chroma Connect apps using Razer Synapse.

Controlled By Gamer Room App

This section displays all supported devices controlled remotely by the Gamer Room app.

Devices & Modules

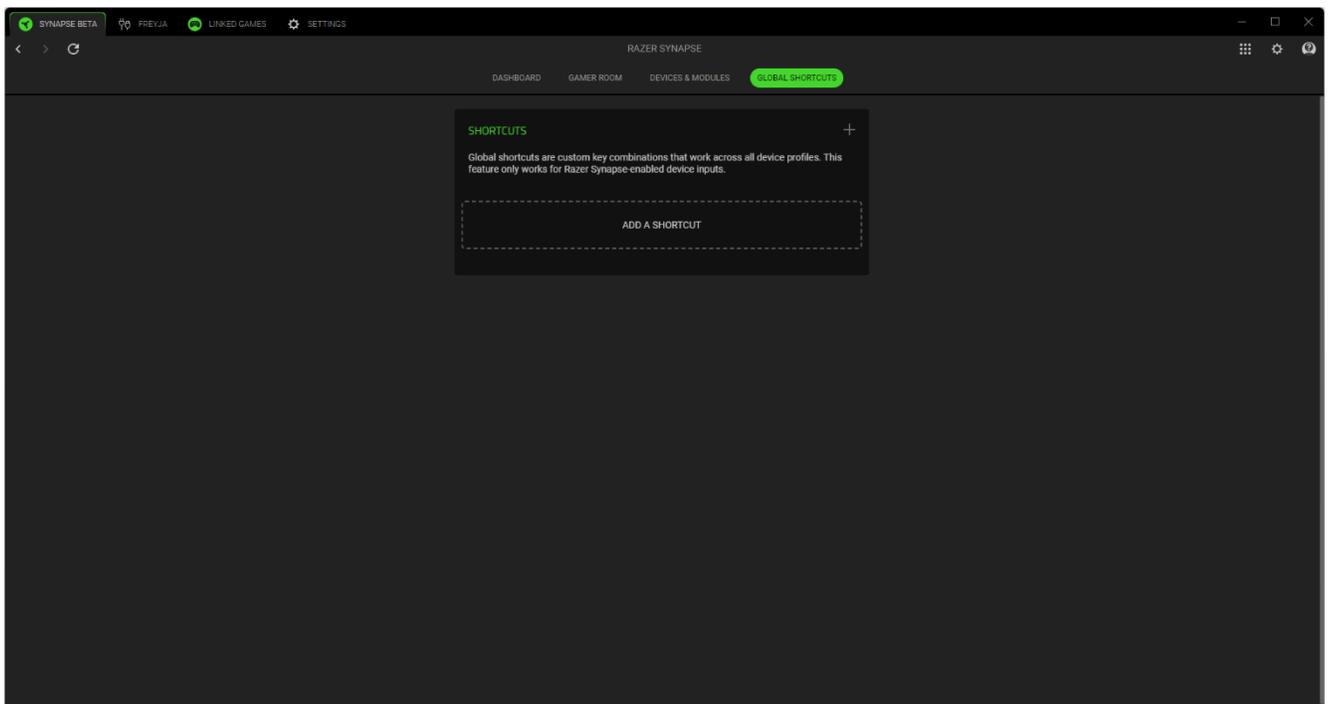
The Modules subtab displays all installed and available modules for installation.



Global Shortcuts

Bind operations or Razer Synapse functions to custom key-combinations from any Razer Synapse-enabled device inputs, which apply across all device profiles.

 *Only Razer Synapse-enabled device inputs will be recognized.*



FREYJA

The FREYJA tab is the main tab for your gaming cushion. You can change your device settings from here, such as adjusting the vibration strength of each or all haptic zones. Any changes under this tab will be saved automatically to your local system and cloud storage. Use the following buttons below to access your profile options:

▾ Profiles Dropdown Bar

Clicking this dropdown bar will display all the profiles for this device so you can quickly change profiles.

⋮ Miscellaneous

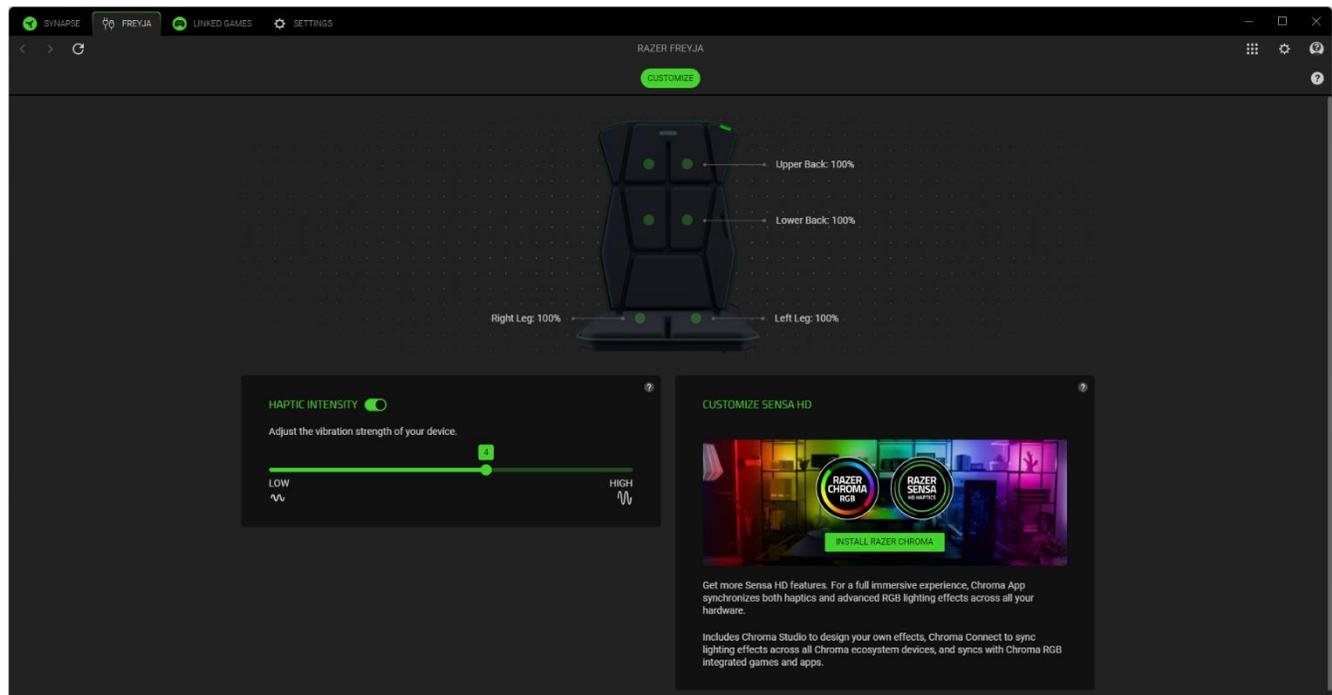
Clicking this button will open a pop-up with options related to your current profile.

📁 On-board Profiles

Clicking this button will open a pop-up that will show you the remaining storage and allow you to transfer or change the saved profiles on your device.

Customize

The Customize subtab allows you to adjust the vibration strength for individual haptic zones or all zones on the gaming cushion.



Profile

Profile is a data storage system that keeps all your Razer device's settings. By default, the profile name is based on your system's name. Clicking the dropdown bar (▾) will display all profiles for this device so you can quickly switch between them.

To add, import, rename, duplicate, export, or delete a profile, press the profile's corresponding Miscellaneous button (...).

Haptic Intensity

Adjust the vibration strength for all haptic zones on your gaming cushion by using the slider or toggling the haptics off.

Individual Intensity Adjustment

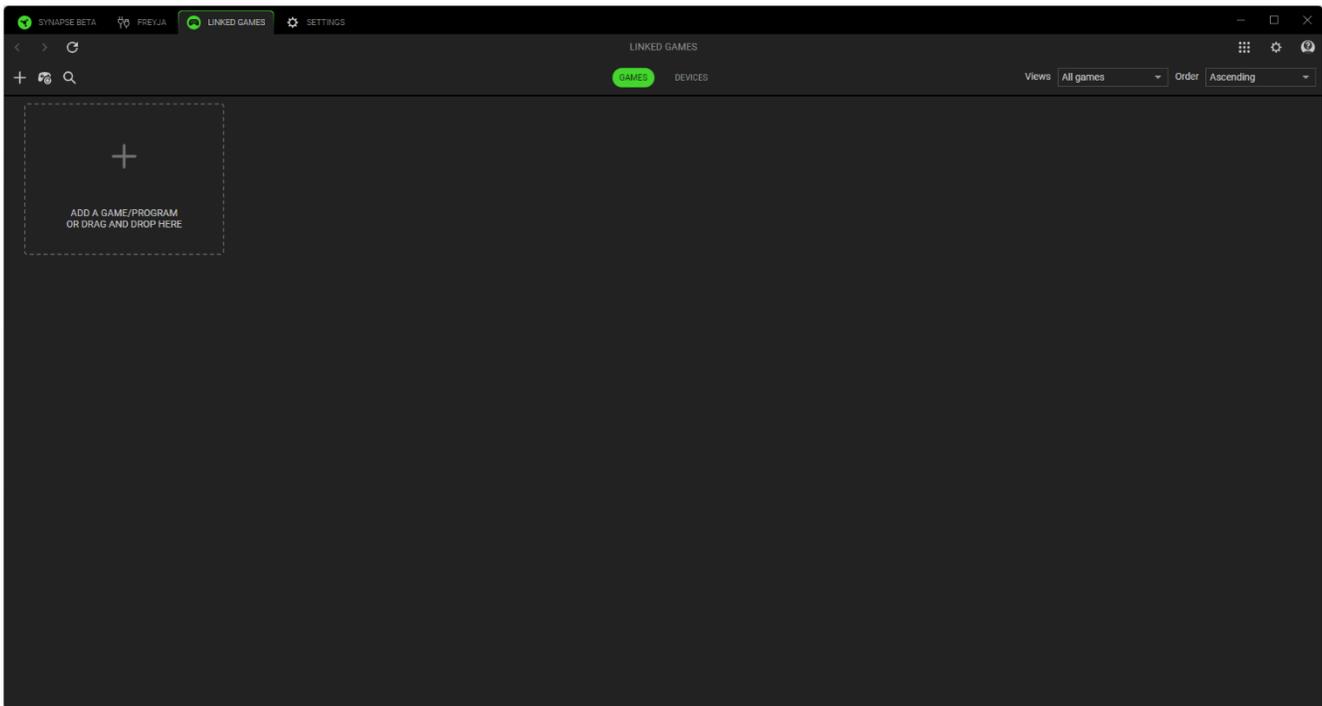
By clicking on any zone in the gaming cushion and deselecting the **Apply to all other zones** option, you can adjust or toggle off each haptic zone individually. Use the **Reset All** button to revert all zones to their default intensity settings or the **Zone Preview** feature to identify which zone you are adjusting.

Customize Sensa HD

Personalize a fully immersive haptic experience across all your Razer Sensa HD devices with the Sensa HD module, which is seamlessly integrated into the Chroma app. [Learn more about the Chroma app](#)

LINKED GAMES

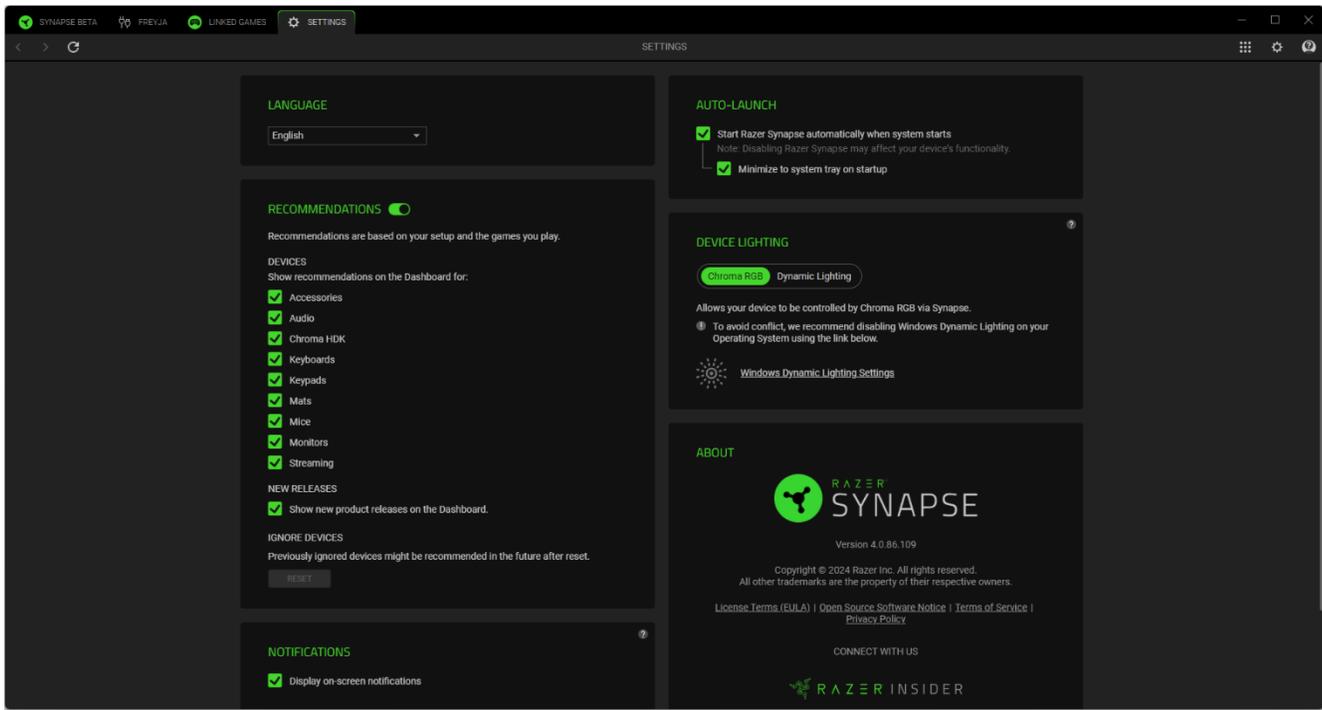
The Linked Games tab allows you to add apps, view peripherals linked to apps, or search for listed apps. You can also sort apps based on alphabetical order, last played, or most played. Apps will still be listed here, even if not linked to a Razer device. To add an app that is not listed on the screen, you can use the Add button (+) to search for it manually or use the Scan button (📶) to search for it automatically. Click the Search button (🔍) to look for a specific game or program from the list.



To link an app to your Razer device, click on it from the list and select a device and its profile. This will automatically set your device to the selected profile whenever you launch the app.

SETTINGS

The Settings tab, accessible by clicking the Settings button (⚙️), enables you to configure numerous options as listed below:



Auto Launch

The Auto Launch option allows you to configure the startup behavior the app.

Notifications

The Notifications option allows the app to display on-screen notifications even if you run full-screen apps.

Recommendations

Recommendations enable us to show the latest products and features on your Dashboard based on your installed devices and linked games.

Tutorials Reset

Selecting the Reset button will reactivate all tutorials that help you acquaint yourself with Razer Synapse's features.

Profile Migration

Move all your connected Razer Synapse 3 Profiles, Macros, and Chroma effects to the New Razer Synapse.

Device Lighting

This option lets you choose which app will control the lighting effects on your device.

Language

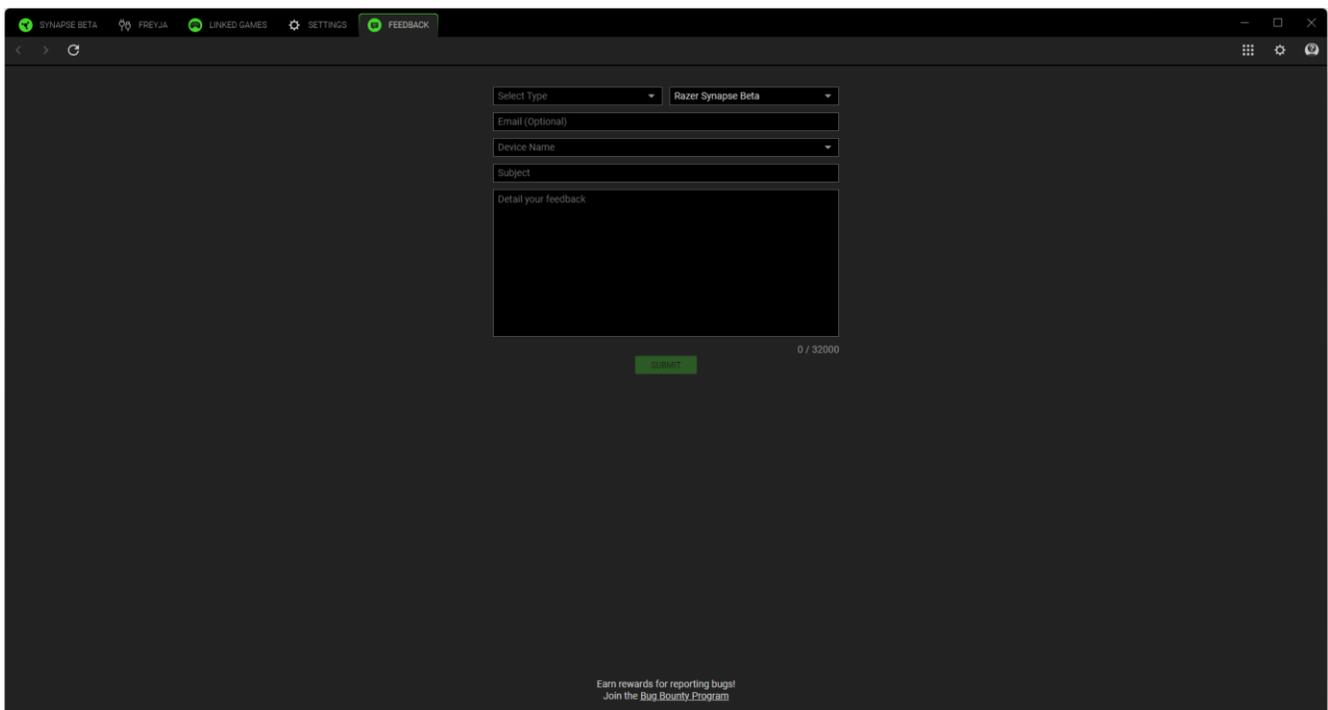
This option lets you change the display language of Razer Synapse.

About

The About section shows the current software version, displays the copyright statement, and provides relevant links for Razer's terms of use. You may also use this option to quickly access Razer's social communities.

FEEDBACK

Help us improve Razer Synapse by giving your comments, suggestions, and problems with the software. You can contact us directly using this tab and even earn rewards for reporting bugs.



The screenshot shows the 'FEEDBACK' tab in the Razer Synapse application. The interface is dark-themed and contains the following elements:

- Navigation bar at the top: SYNAPSE BETA, FREYA, LINKED GAMES, SETTINGS, and FEEDBACK (highlighted).
- Form fields:
 - 'Select Type' dropdown menu with 'Razer Synapse Beta' selected.
 - 'Email (Optional)' text input field.
 - 'Device Name' dropdown menu.
 - 'Subject' text input field.
 - 'Detail your feedback' text area.
- 'SUBMIT' button (green) located below the text area.
- Character count: '0 / 32000'.
- Footer text: 'Earn rewards for reporting bugs! Join the Bug Bounty Program'.

8. SAFETY AND MAINTENANCE

SAFETY GUIDELINES

-  The Razer Freyja is designed with user safety in mind and undergoes extensive testing by an accredited third-party service to ensure compliance with international safety guidelines.
-

To achieve maximum safety while using your Razer Freyja, we suggest that you adopt the following guidelines:

- The gaming cushion is NOT recommended for individuals with pacemakers and/or internal medical devices, as it may interfere with how pacemakers and other sensitive devices function.
- The gaming cushion is designed with safe levels of vibration and heat; however, it's not recommended for those with sensory-impacting medical conditions such as diabetes.
- The use of the gaming cushion should be avoided on body areas with inflammation or open wounds to avoid exacerbating the affected condition.
- Although the vibrations of the gaming cushion are typically low, as a precaution, it's strictly recommended that pregnant individuals exercise caution and avoid its use. Please consult your doctor before using the product, if you have any health or medical condition.
- Continuous use of the product at high intensity setting may elevate its temperature, leading to discomfort. If this happens, please take a break and resume at a lower setting.
- Should you need help operating the Razer Freyja properly and troubleshooting does not work, contact the Razer hotline or go to support.razer.com for assistance.
- Before using the gaming cushion, it's recommended that you test each haptic level to determine your preferred intensity.
- Children (above 8) should be supervised to ensure that they do not play with the appliance. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Don't disassemble, drop, or subject the gaming cushion to undue pressure. Don't operate it under abnormal current loads. Doing so will void your warranty.
- Don't use the gaming cushion with wet hands or body.
- To prevent the gaming cushion's color from fading and upholstery from drying, avoid exposure to high heat such as a radiator or a fireplace, and keep out of direct sunlight.

- Always make sure the gaming cushion is strapped tightly and correctly propped up against your chair's backrest.
- To prevent damage to the upholstery, keep the gaming cushion away from sharp objects or pets with claws and teeth.
- If you experience any physical discomfort while using the gaming cushion, please consult a qualified medical doctor immediately.
- Use caution when operating the gaming cushion to avoid electrical shock or damage, such as powering it off and unplugging it when not in use and/or during thunderstorms, ensuring that your hands are dry before using (and handling) the device, keeping it away from any source of liquid and/or heat source, and using all other reasonable precautions needed under the circumstances.

MAINTENANCE

The Razer Freyja requires minimum maintenance to keep it in optimum condition. Constant exposure to friction, skin, and bodily fluids can degrade the materials over time. We recommend that you clean the gaming cushion once a month using a soft or microfiber cloth with a bit of warm water to prevent sweat and dirt buildup. Immediately clean up spills to avoid stains and completely air dry before using the gaming cushion again. Don't use soap, harsh cleaning agents, or abrasives to avoid damaging the gaming cushion.

9. LEGALESE

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