



# Simple User Guide

SWA-9250S

## SAFETY INFORMATION

Thank you for purchasing this product (SWA-9250S).

<b>CAUTION</b> RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
<b>CAUTION:</b> TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL. Refer to the table below for an explanation of symbols which may be on your Samsung product.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.
	This symbol indicates that this product comes with important literature concerning operation and maintenance.
	Class II product : This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a power cord, the product MUST have a reliable connection to protective earth (ground).
	AC voltage : Rated voltage marked with this symbol is AC voltage.
	DC voltage : Rated voltage marked with this symbol is DC voltage.
	Caution. Consult Instructions for use : This symbol instructs the user to consult the user manual for further safety related information.

- The slots and openings in the cabinet and in the back or bottom are provided for necessary ventilation. To ensure reliable operation of this apparatus, and to protect it from overheating, these slots and openings must never be blocked or covered.
  - Do not place this apparatus in a confined space, such as a bookcase, or built-in cabinet, unless proper ventilation is provided.
  - Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
  - Do not place vessels (vases etc.) containing water on this apparatus. A water spill can cause a fire or electric shock.
- Do not expose this apparatus to rain or place it near water (near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool, etc.). If this apparatus accidentally gets wet, unplug it and contact an authorized dealer immediately.
- Do not overload wall outlets, extension cords or adaptors beyond their capacity, since this can result in fire or electric shock.
- Route power-supply cords so that they are not likely to be walked on or pinched by items placed on or against them. Pay particular attention to cords at the plug end, at wall outlets, and the point where they exit from the apparatus.
- To protect this apparatus from a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the set due to lightning and power line surges.
- Before connecting the AC power cord to the DC adaptor outlet, make sure the voltage designation of the DC adaptor corresponds to the local electrical supply.
- Never insert anything metallic into the open parts of this apparatus. Doing so may create a danger of electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Make sure to plug the power cord in until it is firmly seated. When unplugging the power cord from a wall outlet, always pull on the power cord's plug. Never unplug by pulling on the power cord. Do not touch the power cord with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
- Maintenance of Cabinet.
  - Before connecting other components to this product, be sure to turn them off.

## QUESTIONS OR COMMENTS?

Samsung Service Center	Web Site	Address
1-800-SAMSUNG (726-7864)	www.samsung.com/us/support	Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660

© 2024 Samsung Electronics Co., Ltd. All rights reserved.

- Be sure to pull the power plug out of the outlet if the product is to remain unused or if you are leaving the house for an extended period of time (especially when children, elderly, or disabled people will be left alone in the house).
  - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cord to generate sparks and heat or the insulation to deteriorate.
- Contact an authorized service center for information if you intend to install your product in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failing to do so may cause serious damage to your product.
- Use only a properly grounded plug and wall outlet.
  - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn this apparatus off completely, you must disconnect it from the wall outlet. Consequently, the wall outlet and power plug must be readily accessible at all times.
- Do not allow children to hang on the product.
- Store the accessories (battery, etc.) in a location safely out of the reach of children.
- Do not install the product in an unstable location such as a shaky self, a slanted floor, or a location exposed to vibration.
- Do not drop or strike the product. If the product is damaged, disconnect the power cord and contact a service center.
- To clean this apparatus, unplug the power cord from the wall outlet, and then wipe the product using a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, air fresheners, lubricants, or detergent. These chemicals can damage the appearance of the product or erase the printing on the product.
- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases, on the apparatus.
- Do not plug multiple electric devices into the same wall socket. Overloading a socket can cause it to overheat, resulting in a fire.

### WARNING

- TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.
- This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
- To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.
- Do not use liquid fumigators containing chemicals, such as mosquito repellent or air freshener, around the product. If steam comes in contact with the product surface or enters the product, it may cause stains or malfunction.



### FCC NOTE (for U.S.A.):

#### FCC Supplier's Declaration of Conformity

##### Responsible Party - U.S. Contact Information:

Samsung Electronics America, Inc.  
85 Challenger Road.  
Ridgefield Park, NJ 07660  
Phone: 1-800-SAMSUNG (726-7864)

##### FCC Compliance Statement :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

##### FCC Caution :

- Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- This product satisfies FCC regulations when shielded cables and connectors are used to connect the unit to other equipment.  
To prevent electromagnetic interference with electric appliances, such as radios and televisions, use shielded cables and connectors for connections.

##### Class B FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorienting or relocating the receiving antenna.
- Increasing the separation between the equipment and receiver.
- Connecting the equipment to an outlet that is on a different circuit than the radio or TV.
- Consulting the dealer or an experienced radio/TV technician for help.

##### FCC Radiation Exposure Statement :

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated so there is at least 8 inches (20 cm) between the radiator and your body. This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

### CALIFORNIA USA ONLY (Applicable for networking models only.)

This Perchlorate warning applies only to primary CR(Manganese Dioxide) Lithium coin cells in the product sold or distributed ONLY in California USA "Perchlorate Material - special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate."  
Dispose unwanted electronics through an approved recycler. To find the nearest recycling location, go to our website:www.samsung.com/recycling Or call, 1-800-SAMSUNG

**WARNING: Cancer and Reproductive Harm**  
- [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

### Precautions

- Ensure that the AC or DC power supply in your house complies with the power requirements listed on the identification sticker located on the rear of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (3-4 inches). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet.
- Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.
- Unplug the Power cord from the AC wall socket if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using it.
- If the electricity supplied to your home is rated at 240V AC, use a suitable plug adapter to connect this unit to your electrical outlets.

### Important Safety Instructions

Read these operating instructions carefully before using the unit. Follow all the safety instructions listed below. Keep these operating instructions handy for future reference.

- Read these instructions.
- Keep these Instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including AV receivers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug.  
A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where it exits the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- Unplug this apparatus during lightning storms or when you intend to leave it unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



## 01 CHECKING THE COMPONENTS

Surround Speaker X 2 / Speaker Cable / AC/DC Adapter / Power Cord

### NOTE

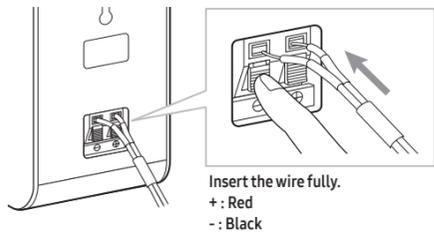
- For more information about the power supply and power consumption, refer to the label attached to the product. (Label: Rear of the Main Unit)
- Design and specifications are subject to change without prior notice.

## 02 CONNECTING THE SWA-9250S TO A SOUNDBAR

### 1. Connect the Surround speaker cables

Use the speaker cables to connect the two surround sound speakers.

- When connecting the speaker cable, connect the core wire to the speaker.
- Insert the wire fully, taking care not to insert beyond the wire insulation.



- When connecting the speaker cables to the surround speakers, follow these steps:
  - Insert the red and black colored ends of each speaker cable into the red and black jacks of the appropriate speaker.
  - The labels are on the backs of the speakers.

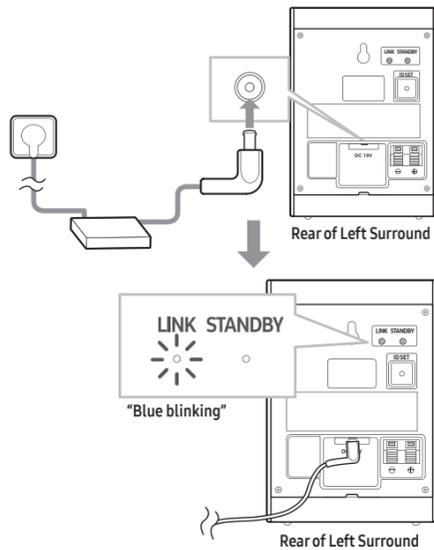


- The length of the speaker audio cable: 6 m

### 2. Turn on the Surround speakers

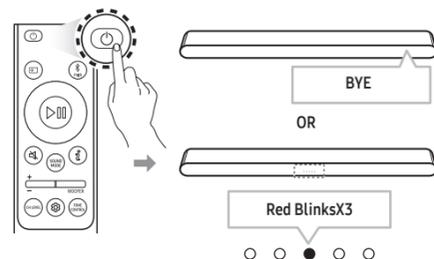
Plug the Surround speakers' power cord into an electrical outlet to turn on the Surround speakers. The LINK LED indicator (blue LED) on the rear of left surround speaker will blink quickly.

If the LINK LED does not blink, please see step 6.



### 3. Turn off the Soundbar

If the Soundbar is turned on, please turn off the Soundbar by pressing the **(Power)** button on the Soundbar or remote control.



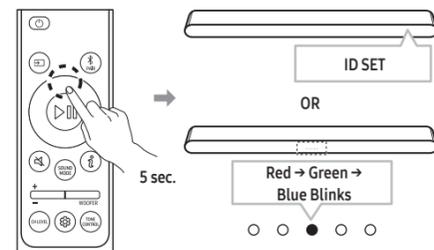
- The image of the Soundbar may differ from your Soundbar, depending on the model.

### 4. Connect Soundbar and Surround Speakers

Press the **Up** button on the remote control for more than 5 seconds until the "ID SET" message appears on the Soundbar's display. The message will disappear shortly.

(If your Soundbar does not have a display window and only LED indicators, please refer to the LED information below.)

- After the ID SET process is successful, the Soundbar will turn on automatically.



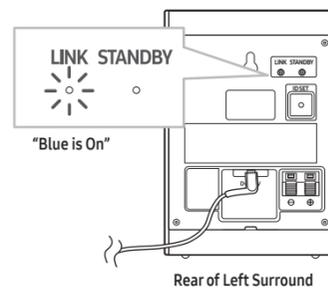
- The image of the Soundbar may differ from your Soundbar, depending on the model.

### 5. Check the connection complete

The LINK LED stops blinking and changes to solid blue when the Soundbar and surround speakers are successfully linked.

Please turn off the Soundbar and turn it back on. Confirm that the LINK LED is blue.

(It may take a minute depending on the environment.)



- If the LINK LED does not turn to solid blue in a minute, please repeat from step 2 through 5 referring to step 6 (LED indicator's status).

### 6. LED Indicator's status

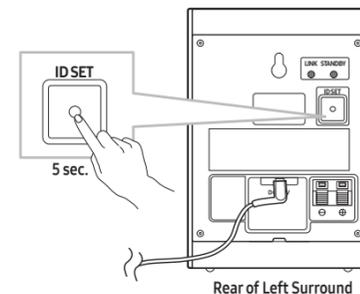
**LINK (Blue) On** : Connected with the Soundbar.

**LINK (Blue) Blinking fast (at an interval of around 0.5 second)** : Surround speakers are in ID SET mode.

- Check if the Soundbar is turned on and in ID SET mode.
- Repeat steps 3 through 5.

**LINK (Blue) Blinking slow (at an interval of around 1 second)** : Previously connected to a Soundbar but cannot currently find it.

- Check if the Soundbar is turned on.
- If the LINK LED keeps blinking slowly even when the Soundbar is turned on,
  - Press the ID SET button on the rear of the left surround for more than 5 seconds until the LINK LED starts blinking fast in blue.



- Repeat steps 3 through 5.

**STANDBY (Red) On** : When the Soundbar turns off or connection has failed.

- Follow the instructions for "Link (Blue) Blinking slow (at an interval of around 1 second)" above.

**Others** : Errors

- Contact a Samsung Service Center.

## 03 TROUBLE SHOOTING

### There is no sound from Surround Speakers

- If the Surround speakers are successfully paired and connected to a Soundbar, the LINK LED indicator on the rear of the Left Surround is on and solid blue. Please reconnect the Surround speakers to your Soundbar referring to **02-6, LED Indicator's status**.
- Other devices sending radio frequency signals in proximity may interrupt the connection. Please keep your speaker away from such devices.
- The content you are playing may have no surround track but only stereo. Please change the sound mode to Surround by pressing **SOUND MODE** button on the remote control.

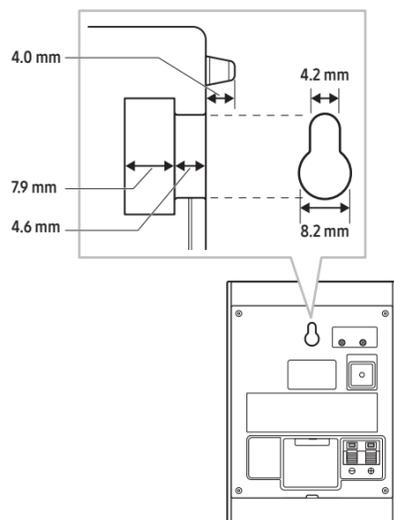
There is sound jitter, delays, noise or dropout from the sound of Surround Speakers.

- There may be sound jitter or delays when the Surround Speakers are far from the Soundbar. Please place them near the Soundbar.
- There may be sound jitter or delays when the Soundbar is near an electrical device that can cause radio interference. Please place the Soundbar far from such devices that can cause radio interference (e.g. wireless router).
- Please change the TV network connection status from wireless to wired.

The volume of Surround Speakers is too low

- Please increase the rear level referring to the manual of your Soundbar. (You can download the manual of your Soundbar from [www.samsung.com/support](http://www.samsung.com/support))

## 04 MOUNTING ON A WALL



- Be sure the wall is stable. If the wall is weak, reinforce it before installation.
- Take care not to install the speakers sideways or upside down.
- Samsung Electronics is not liable for any damage to the product due to improper installation.
- Wall mounts aren't sold by Samsung Electronics.

## 05 COMPATIBLE MODELS

- Compatible with select Samsung Soundbar. Please visit the Soundbar product page at [www.samsung.com/support](http://www.samsung.com/support) for more information.
- Compatible model list is subject to change without further notice.

## 06 OPEN SOURCE LICENSE NOTICE

To send inquiries and requests for questions regarding open sources, contact Samsung Open Source (<http://opensource.samsung.com>)

## 07 SPECIFICATIONS AND GUIDE

### Specifications

<b>Model Name</b> SWA-9250S (LEFT/RIGHT)	
<b>Weight</b> 3.7 lbs (1.7 kg)	<b>Dimensions (W x H x D)</b> 4.1 x 6.0 x 4.3 inches (105.0 x 152.8 x 109.0 mm)
<b>Operating Temperature Range</b> 50 °F to 104 °F (10 °C to 40 °C)	<b>Operating Humidity Range</b> 10 % ~ 80 %, non-condensing

### NOTE

- Samsung Electronics Co., Ltd reserves the right to change the specifications without notice. Product design and specifications may change without notice.
- Weight and dimensions are approximate.

## LIMITED WARRANTY TO ORIGINAL CONSUMER PURCHASER WITH PROOF OF PURCHASE AND/OR PROOF OF DELIVERY

This SAMSUNG brand product, as supplied and distributed by SAMSUNG and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period of:

**One (1) Year Parts and Labor\***  
**(\*90 Days Parts and Labor for Commercial Use)**

This limited warranty begins on the date of delivery to the original consumer purchaser, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. Warranty service can only be performed by a SAMSUNG authorized service center. The original dated bill of sale and/or proof of delivery must be presented upon request to SAMSUNG or SAMSUNG's authorized service center. Transportation of the product to and from the service center is the responsibility of the purchaser.

SAMSUNG will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above.

All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

SAMSUNG's obligations with respect to software products distributed by SAMSUNG under the SAMSUNG brand name are set forth in the applicable end user license agreement. Non-SAMSUNG hardware and software products, if provided, are on an "AS IS" basis.

Non-SAMSUNG manufacturers, suppliers, publishers, and service providers may provide their own warranties.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, and except to the extent otherwise expressly provided for in this statement, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external wiring or connectors not supplied and authorized by SAMSUNG, or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; product removal or reinstallation; reception problems and distortion related to noise, echo, interference or other signal transmission and delivery problems. SAMSUNG does not warrant uninterrupted or error-free operation of the product.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY SAMSUNG NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SAMSUNG. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To obtain warranty service, please contact SAMSUNG customer care center.

The benefits of this Limited Warranty extend only to the original purchaser of Samsung products from an authorized Samsung reseller. THIS LIMITED WARRANTY SHALL NOT APPLY TO ANY SAMSUNG PRODUCTS PURCHASED FROM UNAUTHORIZED RESELLERS OR RETAILERS, EXCEPT IN STATES WHERE SUCH RESTRICTION MAY BE PROHIBITED. For a list of Samsung authorized retailers, please go to:

[http://www.samsung.com/us/peaceofmind/authorized\\_resellers.html](http://www.samsung.com/us/peaceofmind/authorized_resellers.html)